

User manual



PHILIPS

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Environment and safety

Safety information

This telephone is not designed for making emergency telephone calls when the power fails. Skype does not support emergency calls. An alternative should be made available for access to emergency calls.

Power requirements

The computer will provide power through the USB cable.

Safety precautions

- > Do not allow the phone to come into contact with liquids or moisture.
- > Do not open the phone. This could expose you to high voltages.
- > There is a slight chance that the telephone could be damaged by an electrical storm. It is recommended that users unplug the phone from the USB socket during a storm.
- > Do not use the phone in an explosive hazard area such as where there is gas leaking.
- > Children should be supervised to ensure the phone is used in a safe fashion.
- > Usage of the phone at high volume may cause hearing damage.

Environmental care

Please remember to observe the local regulations regarding the disposal of your packaging materials and old phone and where possible promote their recycling.

Installation requirements

In order to use the phone, your computer should meet the following requirements:

- Computer running Microsoft® Windows® 2000 or XP
- 400 MHz processor
- 128 MB RAM
- Free USB slot on computer
- Internet connection (broadband recommended)

Need help

For more information on troubleshooting and FAQ's:

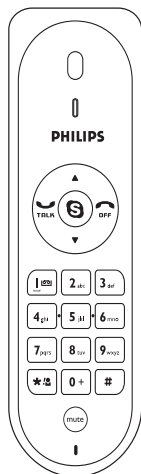
Online help : www.p4c.philips.com

Troubleshooting : see page 18

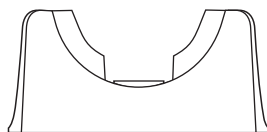
Updated Informations for Users are available on : www.p4c.philips.com

What's in the box

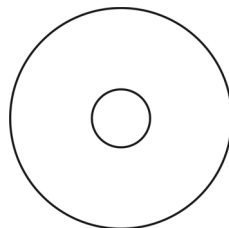
EN



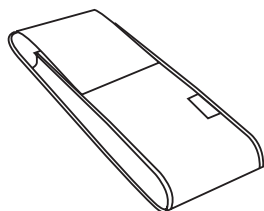
VOIP080 Phone



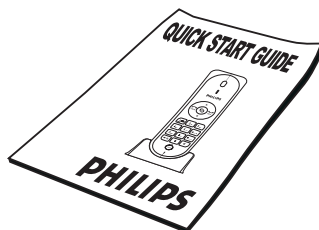
Cradle



Installation CD

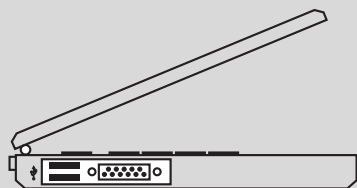


Carry case



Quick Start Guide

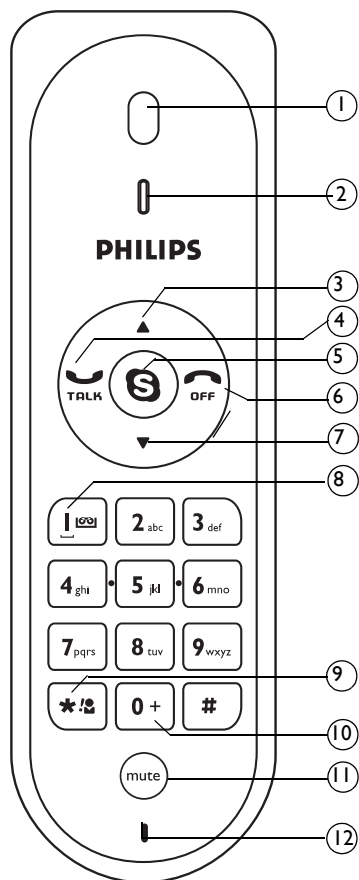
What else you need :



A desktop or a laptop with free USB port

- Internet connection (broadband recommended).
- Only the Skype version printed on the Installation CD is granted for a full compatibility. New feature in upgraded Skype versions may not work with VOIP080.

Overview phone front



1 Earpiece

2 LED

Flash quickly when a call comes in.
Stay on during a call.
Flash slowly when phone is muted.
Blink with voicemail(s) waiting.

3 Scroll Up Key

Scroll up an item.
Increase earpiece volume.

4 Talk Key

Make and answer calls.
Play voicemail.

5 Skype Key

Run Skype.
Toggle between Skype tabs.

6 Off Key

End a call.
Stop voicemail.
Minimize Skype window.

7 Scroll Down Key

Scroll down an item.
Decrease earpiece volume.

8 Digit 1 and Voicemail list Key

Enter 1.
Press and hold to access voicemail list.

9 Star and Contact list Key

Enter *.
Press and hold to access contact list.

10 Digit 0 and + Key

Enter 0 and +
Press and hold to enter +

11 Mute Key

Mute/unmute a call.

12 Microphone

Overview phone rear

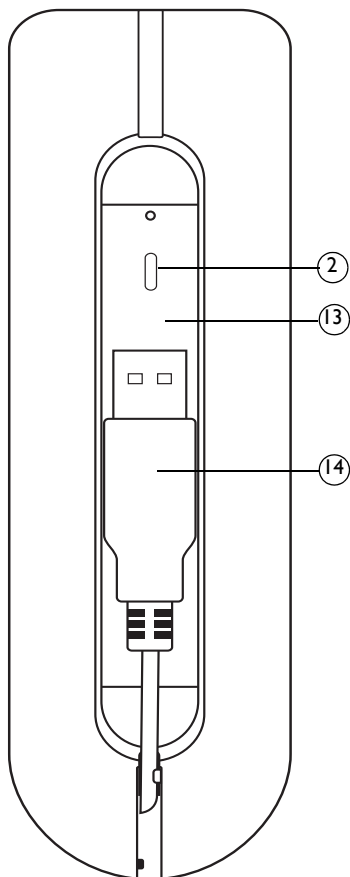
2 LED

13 USB connector grove

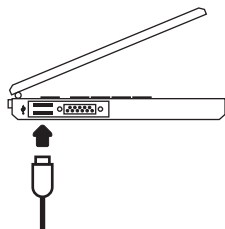
Use to contain the USB connector.

14 USB connector

Connect to USB slot on the computer



Connect



Note : Please make sure the USB connector is NOT plugged in before installation starts.

To connect your phone :

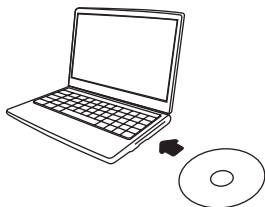
1. Unwind the USB cable from your phone.
2. Connect the USB connector directly to a USB slot on your computer.

Note : No battery is required. Power for the phone is provided by the computer through the USB cable.

Install

VOIP080 driver is provided in the enclosed CD. Please plug in USB connector to your computer before installation starts.

To install the VOIP080 driver :



1. Insert the Installation CD into the computer's CD ROM (or DVD ROM) drive.
2. The installation program will start automatically.
3. Follow the instructions on the screen.
4. Click on **Quit**.
5. Remove the installation CD from CD ROM (or DVD ROM) drive.

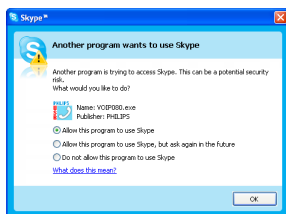
TIP : If for some reasons the installation does not start automatically:

- Click **START** and then **Run** on Windows.
- Type **explorer** and navigate to the CD ROM (or DVD ROM) drive.
- Double-click on **SetupWizard.exe**.

Note : If your operating system is Windows 2000, you need to restart your computer to complete the installation.

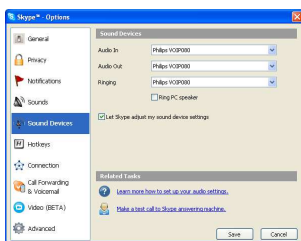
Note : The VOIP080 driver should auto-start if **Autorun VOIP080 Driver at Startup** option is checked during installation.

Set up for the first time



1. Make sure the phone is connected to a USB slot directly on your computer.
2. Start the VOIP080 driver by double clicking the shortcut icon created on your desktop, if the driver is not running.
3. If this is the first time you run the VOIP080 driver, you will see the message **Another program wants to use Skype**. Select **Allow this program to use Skype** and click **OK**.
4. Start Skype if VOIP080 driver has not started Skype for you. Login with your Skype account.

Note : If you don't have a Skype account, you can find more details about how to create one on <http://www.skype.com>.



5. In the Skype window, click on **Tools**. Select **Options**. Select **Sound Devices** on the left.
6. For XP user, select **Philips VOIP080** in the **Audio In**, **Audio Out**, and **Ringing** pull-down box. Click **SAVE**.
For Windows 2000 user, select **USB Audio Device** in the **Audio In**, **Audio Out**, and **Ringing** pull-down box. Click **SAVE**.

TIP : When VOIP080 driver is running, a tray icon will appear at the bottom right corner of your computer screen.

Connection status

When the mouse cursor is placed over the VOIP080 tray icon, the current status of your phone will be displayed. When your phone is ready to be used, the tray icon is blue and the status will show **VOIP080 Phone - connected**. Otherwise, you can correct the problem according to the displayed status.

Connection status :



(Blue) USB plugged in, connection to Skype normal.

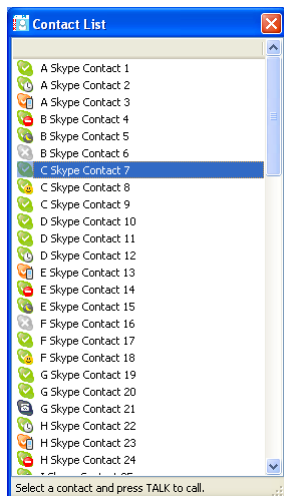


(Grey) USB plugged in, but Skype is offline / not logged in / not running.



(Red) USB not plugged in.

For further information on how to fix a connection problem, see page 18.



Call Skype Contact

1. Press and hold star key  to open the contact list window.
2. Press  /  to select the contact you want to call.
3. Press  to make the call.

Search by letter

While the contact list window is opened, enter the first letter of the contact using the keypad to search.

E.g. to search a contact "Sam", press  four times. The first contact that begins with letter S will be selected.

E.g. to search a SkypeOut contact "+1233456789", press  once. The first contact that begins with + will be selected.

OR

1. Press  until the Skype contact list tab is focused.
2. Press  /  to select the contact you want to call.
3. Press  to make the call.

TIP : To minimize Skype, press and hold .

Call SkypeOut Number

1. Press  until the Skype contact list tab is focused.
2. Press  /  to select the contact you want to call.
3. Press  to make the call.

OR

1. Use the keypad to dial the number you want to call.
2. Press  to make the call.

Note : In order to make SkypeOut calls, you need to purchase Skype credits. For more details, please visit : <http://www.skype.com/store/buy/skypeout.html>.

Note : To make a SkypeOut call, it is necessary to dial the country prefix before the phone number you are calling, i.e. 00, 011 or +. For example:

When making calls to North America : 00-1-905-1234567 or 011-1-905-1234567

When making international calls : 00-852-12345678 or +852-12345678

TIP : To enter +, press and hold .

To clear entered numbers, press  OFF .

WARNING - Emergency Call : Skype does not support emergency call. Please use normal telephone line in case of emergency.

Answer Call

When an incoming call arrives, the phone will ring and the LED will flash quickly.

To answer the call, press  TALK .

TIP : To deny a call, press  OFF .

You can answer other incoming calls during a call. A call waiting tone can be heard, and the LED on the phone will flash quickly. To pick up

the incoming call, press  TALK . The original call will be put on hold.

Note : When you are in DND (Do Not Disturb)  status in Skype, the phone will not ring. LED on the phone will still flash to notify you of the incoming call.

TIP : You can set the ring tone off through the VOIP080 driver. For more information, see page 17.

End Call

To end a call, press  OFF .

Features during a Call

Adjust Earpiece Volume

You can increase or decrease the volume of the caller's voice during a call. There are 8 volume levels for selection.

To adjust the volume :

1. Press ▲ to increase the volume.
2. Press ▼ to decrease the volume.

TIP : The microphone volume and the earpiece volume can also be adjusted through the VOIP080 driver. For more information, see page 15.

Mute Microphone

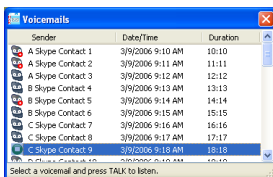
During a call, if you wish to speak to someone privately without the opposite party hearing your conversation :

1. Press  to mute the microphone. You can still hear the opposite party talking.
LED will flash slowly.
2. Press  again to restore communication.

Listen to Voicemail

When there are voicemails waiting to be retrieved, the LED on the phone will blink slowly.

Note : For details about how to get a voicemail account, please visit : <http://www.skype.com/products/skypevoicemail/>.



To listen to a voicemail :

1. Press and hold  to open the voicemail list window.
2. Press ▲ / ▼ to select the voicemail you want to retrieve.
3. Press  to listen to the voicemail.

TIP : Press  to stop a voicemail while it is being played.
Press  again to close the voicemail window.

Voicemail status icons



Indicates a new voicemail.



Indicates an old voicemail.



Indicates the voicemail is currently playing. Press  to stop it.

Settings

The VOIP080 driver allows you to customize your phone to a setting that suits you best.

To start configuring your phone :

Double click the tray icon  at the bottom right corner of your computer screen.

OR

Right-click the tray icon  and select one of the four options :

- General Options
- Audio Settings
- Tone Settings
- About

The VOIP080 Phone Settings window will be opened.

- Click **Apply** to apply changes.
- Click **Cancel** to cancel all made changes.
- Click **OK** to apply changes and close the window.

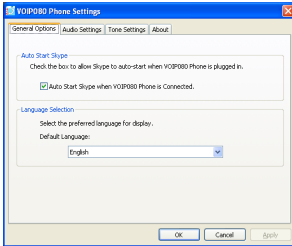
To exit the VOIP080 driver :

Right-click the tray icon  and select **EXIT**. In the opened exit prompt window, click **OK** to confirm exit.

Note : If VOIP080 driver is closed, calls cannot be made or received through the phone.

TIP : To bypass the exit prompt window, check the **Do Not Show This Message Again** checkbox before clicking **OK**.

General Options



Open the VOIP080 Phone Settings window and select the **General Options** tab. The following settings will be available.

Auto Start Skype When VOIP080 Phone is Connected

When the box is checked, Skype will start automatically when VOIP080 phone is plugged into the computer. It is recommended to leave this box checked.

Change language

Choose a language from the pull-down menu under **Language Selection** and click **OK** to apply the change.

To change Skype language display

To change the language in Skype open the Skype program and go to **Tools** and then **Change Language** and select a language.

Audio Input and Output Device Settings



Open the VOIP080 Phone Settings window and select the **Audio Settings** tab. The following settings will be available.

Set the device that audio output of Skype routes to

Select a device under **Earpiece Device** to listen to audio from Skype. It is recommended to choose **Philips VOIP080** for XP user, or **USB Audio Device** for Windows 2000 user.

Set the device that audio input of Skype routes to

Select a device under **Microphone Device** for audio input of Skype to route to. It is recommended to choose **Philips VOIP080** for XP user, or **USB Audio Device** for Windows 2000 user.

Adjust the earpiece volume

Adjust the Earpiece Volume bar to change volume at earpiece. When the bar is moved to the lowest position, the earpiece will be muted.

Adjust the microphone volume

Adjust the Microphone Volume bar to change volume at microphone. When the bar is moved to the lowest position, the microphone will be muted.

Set the device that audio input/output of other Windows applications route to

You can choose a different audio input/output device for other Windows applications, for example: Windows Media Player.

For Windows XP user

Click **Advanced** to open **Sound and Audio Devices Properties** window. Select an audio output device under **Sound playback**. Select an audio input device under **Sound recording**.

Make sure **Use only Default Devices** is checked and click **OK**.



For Windows 2000 user

Click **Advanced** to open **Sounds and Multimedia Properties** window. Select an audio output device under **Sound playback**. Select an audio input device under **Sound recording**.

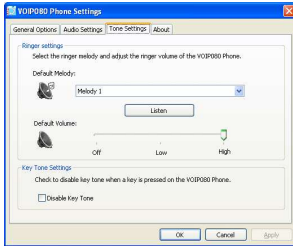
Make sure **Use only Preferred Devices** is checked and click **OK**.



Note : It is recommended to set both audio input and output device as the sound card on your computer.

Note : By checking the checkbox **Use only Default Devices** (for XP user) or **Use only Preferred Devices** (for Windows 2000 user), you will be able to separate the audio path of your computer. Sound from Skype will be emitted at the phone, while audio from other Windows applications will be emitted at the selected device.

Ring Tone and Key Tone Settings



Open the VOIP080 Phone Settings window and select the **Tone Settings** tab. The following settings will be available.

Change ringer melody

Select one of the melodies under **Ringer Settings** and click **OK** to apply the change. You can click **Listen** to hear how the melody sounds.

Change ringer volume

Select a volume level under **Ringer Settings** and click **OK** to apply the change. Select **Off** to disable the ringer.

Disable key tone

Check the **Disable Key Tone** checkbox under **Key Tone Settings**. No sound will be emitted when a key is pressed.

Product information

Open the VOIP080 Phone Settings window and select the **About** tab to find out information about your VOIP080 phone.

Default settings

Auto Start Skype when VOIP080 Phone is connected :	Checked
Earpiece Device :	Philips VOIP080
Microphone Device :	Philips VOIP080
Ringer Melody :	Melody 1
Ringer Level :	High
Disable Key Tone :	Unchecked
Exit prompt message :	Enabled

Problems	Solutions
The phone does not ring.	• Make sure the ringer volume is not set to off. • Make sure Skype status is not in DND (Do Not Disturb).
No sound during call.	• Check if the audio path is set correctly under Skype. • Turn up the earpiece volume.
Opposite party hears no sound.	• Unmute the microphone. • Turn up the microphone volume using VOIP080 driver. • Make sure the call is not on hold.
Cannot make or receive Skype calls.	• Make sure your Skype status is not offline. • Check if the USB cable is connected properly. • Check if the VOIP080 driver is running.
Cannot make SkypeOut calls.	• Enter 00, 011 or + before the number to dial. • Check your account to see if you have enough credit.
Cannot open the contact list.	• Close the voicemail list and try again.
Cannot open the voicemail list.	• Close the contact list and try again.
LED keeps flashing slowly while off call.	• Retrieve your new voicemail(s).
No key tone can be heard.	• Enable key tone using VOIP080 driver.
Selected "Do not allow this program to use Skype" by mistake.	• In Skype, go to Tools > Options > Privacy > Manage other program' access to Skype, select VOIP080.EXE, click CHANGE, select Allow this program to use Skype, and click OK.
Connection status shows : VOIP080 - API access denied.	• See above

If the above solutions still do not solve your problem, remove the phone from the computer and restart Skype and VOIP080 driver. Wait for 15 minutes and try again.

Warranty

The warranty informations are available on www.p4c.philips.com.

Conformity

The Declaration of conformity is available on www.p4c.philips.com.

Electric, Magnetic and Electromagnetic Fields ("EMF")

1. Philips Royal Electronics manufactures and sells many consumers oriented products, which usually, as with any electronic apparatus, have the ability to emit and receive electro magnetic signals.
2. One of Philips' leading Business Principles is to take all necessary health and safety precautions for our products, to comply with all applicable legal requirements and to stay well within the EMF standards applicable at the time of producing the products.
3. Philips is committed to develop, produce and market products that cause no adverse health effects.
4. Philips confirms that if its products are handled properly for their intended use, they are safe to use according to scientific evidence available today.
5. Philips plays an active role in the development of international EMF and safety standards, enabling Philips to anticipate further developments in standardization for early integration in its products.

Recycling & disposal

Disposal instructions for old products :

The purpose of the WEEE directive (Waste Electrical and Electronic Equipment; 2002/96/EC) is to ensure that products are recycled using best available treatment, recovery and recycling techniques to ensure human health and high environmental protection.

Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.

Do not dispose of your old product in your general household waste bin.

Inform yourself about the local separate collection system for electrical and electronic products marked by this symbol.



Use one of the following disposal options :

1. Dispose of the complete product (including its cables, plugs and accessories) in the designated WEEE collection facilities.
2. If you purchase a replacement product, hand your complete old product back to the retailer. He should accept it as required by the WEEE directive.

Philips has marked the packaging with standard symbols designed to promote the recycling and appropriate disposal of your eventual waste.

 A financial contribution has been paid to the associated national recovery & recycling system.

 The labelled packaging material is recyclable.

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