



# HP Maintenance Kit Replacement Service

HP Care Pack Services for HP Designjet products



## Key benefits – At a glance

- Access to an HP-trained technician fully qualified to properly maintain your HP Designjet printer.
- Timely, convenient service scheduling
- Minimized use of your IT resources
- Minimum disruption to business during kit replacement
- One fixed fee for all labor and replacement kit materials

## Protect your investment, with timely, professional maintenance

Proper replacement of consumable parts is essential for your HP Designjet printer operation and print quality. That's why, when vital parts are starting to wear-down or are nearing end-of-life, your HP Designjet printer will alert you that it's time to replace the printer's maintenance kit. These alerts are designed to help you protect your investment, and ignoring them increases the risk of a malfunction or degradation in printed quality that can potentially disrupt your ongoing work.

Avoid unnecessary interruptions and safeguard your investment and warranty coverage by ordering and scheduling the HP Maintenance Kit Replacement Service as soon as you see the alert on the display panel of your HP Designjet printer. With this quick and professional service performed by an HP-trained technician, you can be confident that the kit replacement will be done properly and efficiently, with as little disruption as possible to your ongoing operation. HP will provide a fixed fee for the kit and service together, and you can schedule the service for when it best suits your work schedule. Your staff can concentrate on their core work, while the HP-trained technician expertly handles the replacement.



## Service description

HP Maintenance Kit Replacement Service is a comprehensive, single-event support solution that helps you continue to get the best possible print quality and performance from your HP Designjet products and avoid unplanned printer downtime that may disrupt your ongoing business operation.

The entire maintenance kit replacement process is performed by an HP-trained technician in a single visit.

The service includes:

- Replacement of all parts contained in the maintenance kit
- Cleaning of the printer
- All labor and materials

## Why choose HP for printing services?

### Complete solutions

With an unrivaled portfolio of products, services, and end-to-end solutions, HP can work with you to identify and address your specific needs today and into the future.

### Expertise

Access to HP R&D engineers and our massive knowledge base of experience make HP the ideal partner to assist you in elevating your printing and imaging environment.

### Financial strength

HP has the resources to provide financing and procurement options that are right for your organization.

## For more information

To learn more about HP Maintenance Kit Replacement Service, as well as other related services from HP, contact your local HP preferred reseller or HP sales representative, and visit our website at [hp.com/go/carepackcentral](http://hp.com/go/carepackcentral)

## Benefits for your business

- Impressive results: Fast, efficient, cost-effective maintenance kit replacement conserves your staff resources and time for other important functions.
- Minimum disruption: HP-authorized technicians are trained to help keep kit replacement activities from impacting your business operations.
- Quality performance: An HP-authorized technician makes sure the consumables parts are properly installed and your printer is clean and ready for continued effective operation.

## How to order?

Purchase HP Preventive Maintenance Replacement Service as soon as your printer alerts you that kit replacement is needed.

**Select the right HP Care Pack service at [hp.com/go/cpc](http://hp.com/go/cpc)**

**Contact your local HP preferred reseller or HP sales representative to buy.**

Once you have purchased HP Maintenance Kit Replacement Service, simply contact HP to schedule the service for the day and time most convenient to you. The service is available during HP standard operating hours on standard week days and usually takes up to two hours.

### Learn more at

[hp.com/go/designjetsupport](http://hp.com/go/designjetsupport)

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