

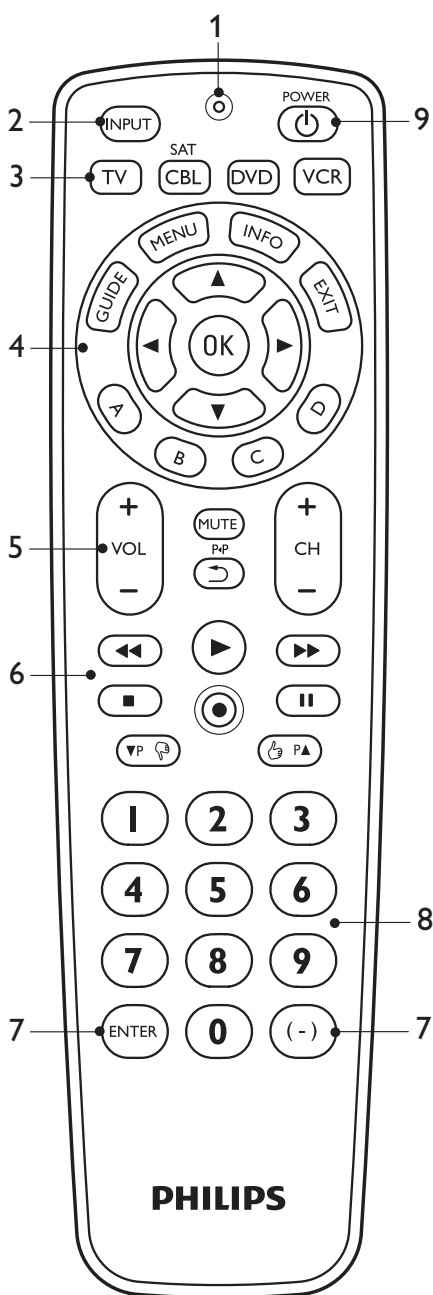
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SRP2004WM/17



EN	User Manual	3
ES	Instrucciones de manejo	15

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1	Your SRP2004WM	3
2	Getting started.....	4-9
	2.1 Inserting the batteries.....	4
	2.2 Testing the universal remote control.....	4-5
	2.3 Setting up the universal remote control.....	5-9
3	Using the universal remote control.....	9-11
	3.1 Keys and functions	9-11
	3.2 Resetting a key to its original function.....	11
4	Service and support	12-14
	4.1 Frequently asked questions.....	12-14
	4.2 Need help?	12-13
	FCC Compliancy.....	14
	Helpline	29
	Brand list.....	30-41

1 Your SRP2004WM

Congratulations on your purchase of the Philips SRP2004WM universal remote control. After setting up the remote control you can operate up to 4 different devices with it.

Simple Setup

Improved with Philips patented (pending) Simple Setup technology, the SRP2004WM can be set up easily for TV, DVD player / recorder, VCR and all common Cable, Satellite and other set top boxes, such as DirecTV, Comcast, AT&T, Verizon, Time Warner, Scientific Atlanta, Tivo and many more.

Simply follow the instructions in chapter **2.3** to set up the remote control for your devices.

Glow keys

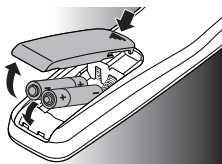
The remote control glow keys (- VOL +, - CH +, ENTER. (-) and the numeric keys) light up in the dark, enabling easy use of the remote control, even in a dimly lit room

To fully benefit from the support that Philips offers, register your product at www.philips.com/welcome.

2 Getting started

2.1 Inserting the batteries

- Insert 2 AAA type batteries, noting the + and - configuration in the battery compartment.



Note

When replacing the batteries, all user settings will be retained in the remote control memory for 5 minutes.

2.2 Testing the universal remote control

It is advised to test whether your device(s) already respond(s) to the SRP2004WM before setting it up (see chapter 2.3). The example below instructs you how to do this for your TV. You can repeat the same steps for other devices (DVD player/recorder, Cable/Satellite box and VCR) which you want to operate using the SRP2004WM.

Example: testing the universal remote control on your TV:

- 1 **Switch ON** your TV manually or use the original remote control for this. Tune to channel 1.
- 2 Press the  device selection key to select TV.
 - The red Setup light  lights up.
 - If the light does not light up, check whether the batteries are properly inserted (see chapter 2.1).



- 3** Check whether the keys that you need for operating your TV are working. For an overview of the keys and their



functions see chapter **3.1**.

- If the TV responds as it should to all of the key commands, the SRP2004WM is ready for use.
- *If the device does not respond at all or not to all of the key commands, follow the instructions in chapter 2.3.*

2.3 Setting up the universal remote control

This is only necessary if your device does not respond to the SRP2004WM. If that is the case, the SRP2004WM does not recognize the brand and / or model of your device and you need to set up the remote control to do so.

The example below instructs you how to do this for your TV. You can repeat the same steps for other devices (DVD player/recorder, Cable/Satellite box and VCR) which you want to operate, using the SRP2004WM.

The remote control can be set up to operate any 4 of the following devices:

Device name	Description
TV	Traditional TV, flat screen TV and projection TV, TV part of TV / VCR, TV / VCR / DVD and TV / DVD combos
DVD	DVD player / recorder (DVDR), DVD / Hard Disk Drive combination (DVDR-HDD), Blu-Ray player, High Definition DVD player (HD-DVD), DVD part of TV / DVD, TV / VCR / DVD and VCR / DVD combos

CBL/SAT	Cable box, satellite receiver; Internet Protocol TV (IPTV), Free To Air TV, High Definition Television decoder (HDTV) and Tivo
VCR	Video cassette player / recorder; Personal video recorder (PVR), VCR part of TV/VCR, TV/VCR/DVD and VCR/DVD combos

Example: setting up the universal remote control to operate your TV:

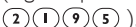
1 Switch **ON** the TV manually or use the original remote control for this. Tune to channel 1.

2 **Press and hold** the  device selection key **for 5 seconds** until the red Setup light  remains lit. The remote control is now in setup mode.



3 Look up the 4-digit code for your brand in the brand list at the back of this user manual. A 4-digit code is shown for each brand.



Use the digit keys to enter the code for your brand (e.g. Philips, .



- If the red Setup light  turns off, an invalid code was entered. In this case, try again.

4 Aim the remote control at the TV. **Press and hold** the  key. Release it **immediately** as soon as the TV switches off.



- This step normally takes between 5 and 60 seconds. In extreme circumstances this step can take up to 15 minutes.

5 Switch ON the TV.

Try out the keys that you need for operating it. Try, for example, if the - CH + and digit



- If a key does not work as expected, **press and hold** that key. Release it **immediately** as soon as it works. For more information, see chapter 2.3.2.

6 Press the device selection key **twice** to finish setup.

- When no key is pressed for 5 minutes or more, the remote control will exit setup mode, automatically saving all your settings.



Important

If you made a mistake:

- Press the device selection key **twice** to exit setup. The red Setup light  turns off.
- Restart from the beginning.

- *If the device does not respond at all or not to all of the key commands or if you cannot find the code for your brand, enter '9, 9, 9, 9' in step 3 and continue with step 4. The remote control will now search its full database for a code that works with your TV. Full database search may take up to 15 minutes.*

2.3.1 Setting up the remote control for other devices (DVD player/recorder, Cable/Satellite box and VCR)

- 1 Make sure the device is turned on, fully operational and able to respond to remote control commands. E.g. insert a disc in the DVD player / recorder or a video cassette in the VCR.
- 2 Then follow steps 2 to 6 of 'Setting up the remote control for your TV'. Make sure to use the correct device selection key: ,  or .

2.3.2 Improving keys

When correctly set up, the remote control should be able to operate all your devices. However, when using the remote control for the first time it might occur that some keys do not yet function as expected.

In this case you can have the remote control search for alternatives.



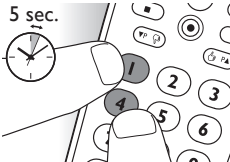
Note

Improving keys is not possible when the code was found during full database search (with code '9, 9, 9, 9').

During initial setup

- 1 Make sure the receiving device is able to respond. E.g. when you try to repair the Play key for your DVD player, make sure to insert a DVD into the DVD player otherwise the Play key is not able to function.
- 2 Press the key that does not function, keep it pressed and **immediately** release it when the device responds. Repeat this for every key that does not function.
 - If the key still does not function as expected, try pressing it again for a longer period of time.

After initial setup

- 1 Make sure the receiving device is able to respond. E.g. when you try to repair the Play key for your DVD player, make sure to insert a DVD into the DVD player otherwise the Play key is not able to function.
- 2 Select the device that you wish to operate (e.g. DVD). Press the **[DVD]** device selection key to select DVD.
- 3 Keep keys **1** and **4** pressed **simultaneously for 5 seconds**.
 - The red Setup light  lights up. The remote control is now in setup mode.

- 4 **Press and hold** the key that does not function and **immediately** release it when the device responds.
 - If the key still does not function as expected, try pressing it again for a longer period of time.
- 5 Press the **[DVD]** device selection key **twice** to save your settings and exit setup mode.
 - When no key is pressed for 5 minutes or more, the remote control will exit setup mode, automatically saving all your settings.



3 Using the universal remote control

3.1 Keys and functions

The illustration on page 2 gives an overview of all keys on the remote control. Try out the keys you need for operating your devices.



Notes

- Keys having the same functions as the keys on your original remote control may have different namings on the SRP2004WM (e.g. Info / Display).
- Only functions that are available on your original remote control can be used for operating your devices with the SRP2004WM.

- 1  Setup light.
 - lights up red when the remote control is in setup mode.
 - lights up red when a remote control command is being sent.
- 2  selects available source inputs (antenna, cable, etc.).
- 3      device selection keys. Select the device to be operated.

4



- GUIDE** electronic program guide.
MENU menu on / off.
INFO on-screen channel information.
EXIT exits / clears on-screen menu displays.
▲ ▼ ◀ ▶ cursor up, down, left, right in a menu.
OK confirms your selection.
A, B, C, D Context sensitivity keys, ordered following the requirements for cable boxes.
 A - Yellow, B - Blue, C - Red, D - Green.

5



- +VOL -** adjusts TV volume.
MUTE mutes TV sound.
P previous program / Last.
+ CH - previous / next channel.

6

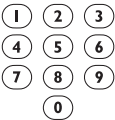


- ◀◀** rewind.
▶ play.
▶▶ fast forward.
■ stop.
● record.
|| pause.
▼P ▲P previous (▼P) / next (▲P) page / track in various modes.
👍 / 👎 set your Thumb ratings.

7



- ENTER** used after direct channel selection, some devices require ENTER to be pressed after channel selection.
(-) selects between one and two-figure channel numbers.

- 8  digit keys for direct channel / track selection.
- 9  switches the selected device on / off.

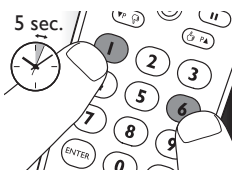
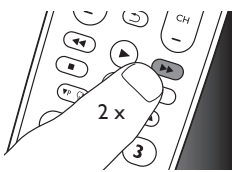


Note

For some TV brands / types, this key will only turn off the TV. You will have to press a digit button (direct channel selection) to turn on the TV again.

3.2 Resetting a key to its original function

If an improved key (see chapter 2.3.2) still does not function as expected, you can always reset the key to its original function.

- 1 In the current device mode, keep digit keys **1** and **6** **pressed simultaneously for 5 seconds**, until the red Setup light  lights up.
 - The remote control is now in setup mode.
- 2 Press digit keys **9**, **9**, and **6**, in that order.
 - After each key press the red Setup light  blinks once.
- 3 Press the key that you wish to reset **twice**. E.g. the **▶▶** key.
 - After each key press the red Setup light  blinks once.
 - The red Setup light  will blink one more time to confirm that the key was successfully reset to its original function.

4 Service and support

4.1 Frequently asked questions

In this chapter you will find answers to the most frequently asked questions about your universal remote control.

Setup

I cannot enter setup mode.

Battery level too low or battery lifetime came to an end.

- Replace the batteries. For this see chapter 2.1.

The brand code for my device is missing in the 'Shortlist of brands' in the Quick Start Guide.

The 'Shortlist of brands' only mentions the most common TV, DVD, CBL/SAT and VCR brands.

- You will find a complete brand list on page 30-41 of this user manual.
- Use '9999' as 4-digit code in case you cannot find your brand in the complete brand list. Note that using '9999' may result in a long setup (up to 15 minutes).

My TV switches OFF in step 4 but does not switch ON again in step 5.

TVs of some brands (e.g. Panasonic) only switch ON after a long press on one of the digit keys. After a long key press in setup mode the remote control will start trying to improve the key (see chapter 2.3.2) instead of switching ON the TV.

- In this case, switch ON the TV manually or use the original remote control for this. Continue with step 6. After successfully completing setup, the remote control will switch ON the TV with a long key press on one of the digit keys, just as your original remote control.

After setup, not all keys work as expected.

- Try improving the key(s). See chapter 2.3.2.

How do I set the remote control for combo devices (TV / VCR, TV / DVD, DVD / VCR, etc)?

Some combo devices require you to set up two different source selection keys to control both parts of the combo device. For example, if you have a TV / DVD combo, you might need to set up the remote control for both TV and DVD to operate your TV / DVD combo.

Operation

The remote control does not wake up anymore.

Battery level too low or battery lifetime came to an end.

- Replace the batteries. See chapter 2.1.

The device I want to operate does not respond at all / does not respond to all of the key commands.

- Check if the keys you press are available on the original remote control of the device.
- Try improving keys. See chapter 2.3.2.

Wrong code selected during setup.

- Set up the remote control again for the device. Always test if the device responds, before leaving setup mode.

See chapter 2.2.

It may be that the keys that you are trying to use have a different naming on the original remote control.

- Try out all keys to find the one(s) you need.

Batteries

Will my settings be deleted when I replace the batteries?

No. All user settings will be retained in the remote control memory in the remote control memory for 5 minutes.

4.2 Need help?

We advise you to first read this user manual carefully. It is provided to help you set up and use the remote control.

If, however, you require extra information or have additional questions about setup, usage, spare parts, warranty, etc. of the SRP2004WVM, you can always contact us.

When calling our helpline, make sure to have the SRP2004WVM at hand when you call, so that our operators can help you determine whether the SRP2004WVM is working properly.

You will find our contact details at the end of this user manual.

The model number of your Philips universal remote control is SRP2004WVM/17.

Date of purchase:

...../...../.....

(day/month/year)

For **online support** go to: www.philips.com/welcome.

- Click 'Support' and follow the on-screen instructions.

FCC Compliance

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.



Caution

User changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



Helpline

Country	Phone number	Tariff
United States of America	1 800 233 8413	free

Helpline

A

A.R. Systems.....0012
ABC.....0013
Abex0014
ABS.....0016
Accele Vision4194
AccessHD3554
Accurian0022
Acer.....0028
Acura.....0036
Addison.....0043
Adelphia.....4195
Admiral.....0046
Advent0054
Adventura0055
Adyson.....0058
Agashi.....0063
AGB.....0064
Aiko0069
Aim0070
Aiwa0072
Akai.....0074
Akiba.....0078
Akito.....0082
Akura0083
Alaron.....0085
Alba0086
Albatron0087
Alco0092
Alienware0099
Allegro.....0103
Alleron0104
Allorgan.....0105
Allstar.....0108
Alpha Digital4014
Alphastar.....0113
Alpine0114
America Action.....0123
American High0125
Americast.....0127
Amphion MediaWorks
.....0135
Amplivision0138
Ampro.....0139
Amstrad0140
Amtron.....0141
AMW.....0143
Anam.....0146

Anam National.....0147
Anglo0151
Anitech0154
Ansonic.....0156
Antronix.....0159
AOC.....0165
Apache.....0169
Apex3691
Apex Digital.....0170
Apple0172
Arcam.....0179
Archer0180
Archos.....0181
Ardem.....0184
Aristona.....0192
Arrgo0197
Artec.....4016
Asberg.....0205
Asha.....0209
Aspire.....4233
Astar.....0218
Asuka0227
AT&T3453
Atlantic.....0233
Atori.....0237
Audio Dynamics..0248
Audiosonic.....0264
AudioTon.....0266
Audiovox.....0268
Autovox0280
Aventura0287
Awa0296
Axion0299
B
Baird0311
Bang & Olufsen...0314
Basic Line.....0325
Bastide.....0327
Baur0331
Bazin.....0335
BBT0338
Beaumark.....0340
Beijing0345
Beko0346
Belcor0348
Bell & Howell.....0350
Bell South.....0353
Benq.....0359

Beon	0361	Cathay	0501
Best	0364	CCE	0504
Bestar	0368	Celebrity	0509
Bestar-Daewoo ..	0369	Celera	0510
Binatone	0378	Centurion	0520
Black Star	0386	Century	0521
Blacktron	3526	CGE	0523
Blackway	0388	Changcheng	0526
Blaupunkt	0390	Changfei	0527
Blue Parade	0394	Changhai	0529
Blue Sky	0395	Changhong	0530
Blue Star	0396	Channel Master...	0531
Bondstec	0403	Chaparral	0533
Boots	0405	Ching Tai	0541
BOSS	4197	Chun Yun	0545
BPL	0413	Chunfeng	0546
Bradford	0414	Chung Hsin	0547
Brandt	0416	Chunsun	0549
Brilliant	0422	Cimline	0552
Brinkmann	0423	CineVision	0562
Brionvega	0424	Citizen	0567
Britannia	0425	City	0569
Brockwood	0430	Clarion	0575
Broksonic	0432	Clarivox	0576
BSkyB	0436	Clatronic	0581
BTC	0439	Clearmaster	0583
Bush	0445	ClearMax	0584
byd:sign	0448	CMS	0590
C		CMS Hightec	0591
Cable Star	0454	Coby	0597
Cable Vision	4198	Colortyme	0601
Cabletenna	0456	Colour Voice	0602
Cableview	0458	Colt	0603
Caihong	0462	Comcast	3456
California Audio Labs		Commercial Solutions	
.....	0467		0615
Calix	0468	Comtronics	0623
Candle	0480	Concerto	0625
Canon	0481	Concorde	0626
CaptiveWorks	0487	Condor	0627
Carad	0488	Conrowa	0634
Carena	0489	Contec	0635
Carnivale	0491	Contec/Cony	4199
Carrefour	0492	Coolmax	0642
Carver	0494	Coolsat	0643
Cascade	0496	Coship	0646
Casio	0499	Cosmel	0647
Catha	4094	COX	4200

Craig.....	0650	Drean.....	0832
Crosley.....	0655	DSE(Digital)	0833
Crossdigital	0656	DTS	0837
Crown.....	0658	Dual	0838
CS Electronics.....	0663	Dual-Tec.....	3528
CTC.....	0664	Dumont.....	0840
CTX.....	0665	Durabrand	0842
Curtis Mathes	0667	Dux.....	0843
CXC.....	0670	DVD2000.....	0844
CyberHome.....	0672	D-Vision	0684
Cybernex.....	0673	Dwin.....	0848
CyberPower.....	0674	Dynatech	0854
Cybertron.....	0675	Dynatron	0855
Cytron.....	0680	Dynex.....	3476
D		E	
Daeryung.....	0691	Eastern	0859
Daewoo	0692	Echostar.....	0866
Dainichi.....	0694	Eclipse.....	0867
Dansai.....	0699	Eiki	0874
Dantax	0702	Elbe.....	0880
Davidson.....	4202	Elbe-Sharp.....	3529
Dawa.....	0707	Elcit.....	0883
Daytron	0710	Electroband	0888
DBX	0712	Electrograph	0889
Decca.....	0718	Electrohome	0890
Deitron	0722	Electrophonic.....	0893
Dell.....	0725	Elektra	0896
Denon.....	0731	Element	3477
Denver.....	0733	ELG.....	0900
Desay.....	0737	Elin.....	0902
Desmet.....	0738	Elite	0903
Diamant.....	0746	Elman	0907
Diamond.....	0747	Elta.....	0910
Diamond Vision....	0748	Emerson.....	0917
Digatron	0751	Emperor	0921
Digi.....	0754	Emprex.....	0922
Digiline	0759	Enterprise.....	0931
Digital Stream	3809	Envision.....	0933
Dimensia.....	3569	Epson	0937
Director.....	0793	Erres	0942
DIRECTV.....	0794	ESA	0943
Dish Network.....	3966	ESC	0945
Dishpro.....	0800	Ether.....	0948
Disney	0803	Etron	0949
Dixi.....	0807	Eurofeel	0954
DongDa.....	0820	Euroman.....	0956
Donghai.....	0821	Europa.....	0957
Drake.....	0825	Europhon.....	0959

Everquest.....	0971	GFM.....	3820
Expressvu	0977	Giant.....	1113
Exquisit.....	0978	Gibraltar.....	1114
F		Go Video.....	1126
Fagor Life.....	4102	GOI.....	1130
Feilang.....	0990	Goldhand.....	1136
Feilu	0991	Goldline.....	1138
Feiyue	0993	GoldStar.....	1140
Fenmenti.....	4103	Goldstar	1140
Fenner	0994	Goodmans.....	1142
Ferguson	0996	Goodmind	1143
Fidelity	0998	GPM	1149
Filsai	1000	Gradiente.....	1151
Finlandia.....	1003	Graetz	1152
Finlux.....	1004	Granada.....	1154
Firstar.....	1007	Grandin.....	1156
Firstline.....	1008	Greenhill	1157
Fisher.....	1009	Gronic	1160
Flint	1014	Grundig	1162
FNR.....	1016	Grunpy.....	1165
Focus.....	1017	H	
Formenti	1023	Haier	1175
Formenti-Phoenix	1024	HaiHong.....	1176
Fraba	1030	Halifax	1179
Friac.....	1040	Hallmark.....	1180
Frontech.....	1042	Hamlin.....	1182
Fuji.....	1047	Hampton	1183
Fujitsu.....	1052	Hankook	1188
Fujitsu General	1053	Hanseatic.....	1190
Funai	1056	Hantarex.....	1192
Furi	1057	Hantor.....	1193
Futuretech.....	1064	Harley Davidson..	1197
G		Harman/Kardon...	1198
Galaxi.....	1068	Harvard	1202
Galaxis.....	1069	Harwood	1204
Garrard.....	1075	Hauppauge.....	1206
Gateway	1076	Havermy.....	1208
GBC.....	1078	HCM.....	1210
GC Electronics	1080	Headquarter.....	1214
GE.....	1081	Hello Kitty.....	1221
GEC.....	1083	Hema.....	1222
Gehua.....	1086	Hemmermann.....	1223
Geloso.....	1087	Hewlett Packard..	1229
Gemini.....	1089	Higashi.....	1234
General Instrument		Highline.....	1236
.....	1093	Hikona.....	1237
General Technic ...	1095	HiLine.....	3533
Genexxa	1097	Hinari	1243

Hisawa.....	1247	Innova.....	1359
Hisense	1249	Insignia.....	1368
Hitachi.....	1251	Instant Replay.....	3580
Hitachi Fujian.....	1252	Integra	1370
Hiteker.....	1255	Inteq.....	1373
Hitsu.....	1257	Interbuy	1376
Hoeher	1262	Interfunk.....	1377
Hongmei.....	1272	Internal.....	1379
Hornyphone	1277	International.....	1380
Hoshai.....	1278	Intervision.....	1386
Howard Computers	1281	IR.....	4110
HP.....	1283	Irradio.....	1396
HTS.....	1285	Isukai.....	1402
Huafa.....	1287	iSymphony	3755
Huanghaimei.....	1288	ITC	1404
Huanghe.....	1289	ITS	1405
Huanglong.....	1290	ITT	1406
Huangshan.....	1291	ITV.....	1408
Huanyu	1292	J	
Huari	1294	Janeil	1414
Hughes.....	4205	Jasco.....	1415
Hughes Network	1296	JBL.....	1420
Humax.....	1298	JC Penney.....	4208
Hush.....	1304	JCB.....	1421
Hygashi	1308	JCL.....	4209
Hyper.....	1309	Jean	1424
Hypson	1312	Jensen	1429
Hytex.....	1314	Jerrold.....	1431
Hyundai.....	1315	Jinxing.....	1442
I		JVC	1464
Iberia	1320	Jwin.....	1465
iBUYPOWER.....	1322	K	
ICE.....	1324	Kaisui.....	1471
ICeS.....	1325	Kamp.....	1475
Illico.....	4206	Kanghua.....	1477
Ilo	1341	Karcher.....	1484
iLuv.....	4234	Kawa.....	1487
IMA	1342	Kawasaki.....	1488
Imperial.....	1346	Kawasho.....	1489
Indiana.....	1350	Kaypani.....	1490
Infinity	1352	KEC.....	1496
InFocus.....	1353	Kendo	1500
Ingelen.....	1354	Kenwood	1507
Ingersol	1355	KIC.....	1512
Initial	1356	Kingsley.....	1520
Inno Hit.....	1358	Kiota	1522
		Kioto.....	1523
		Kiton.....	1525

KLH.....	1529	M	
Kloss Novabeam.....	4210	M & S.....	1687
Kneissel.....	1535	Madison.....	1698
Kodak.....	1540	Magnadyne.....	1702
Kolin.....	1541	Magnafon.....	1703
Kolster.....	1543	Magnasonic.....	1704
Konig.....	1547	Magnavox.....	1706
Konka.....	1548	Magnin.....	1708
Korpel.....	1552	Magnum.....	1709
Korting.....	1554	Majestic.....	1713
Kosmos.....	1557	Manesth.....	1718
Koss.....	1558	Manhattan.....	1719
KTV.....	1572	Marantz.....	1724
Kyoshu.....	1583	Mark.....	1731
Kyoto.....	1585	Marta.....	1735
L		Masuda.....	1744
L&S Electronic.....	1588	Matsui.....	1750
Landel.....	1593	Matsushita.....	1751
Lasonic.....	1600	Maxent.....	1757
Layco.....	4117	Media Center PC	
Lecson.....	1606		1777
Lenco.....	1615	Mediator.....	1784
Lenoir.....	1617	Medion.....	1787
Lenoxx.....	1618	Medison.....	1788
Lesca.....	1622	MegaCable.....	4211
Lexicon.....	1625	Megapower.....	1791
Leyco.....	1627	Megatron.....	1795
LG.....	1628	MEI.....	1796
Liesenk & Tter.....	1630	Melectronic.....	3654
Liesenkotter.....	1631	Memorex.....	1800
Lifetec.....	1633	Memphis.....	1802
Linksys.....	1640	Mercury.....	1804
Linsay.....	1642	Metz.....	1810
Liquid Video.....	1644	MGA.....	1811
Liteon.....	1645	MGN Technology	
Lloyd's.....	1648		1812
Local India TV.....	1653	MicroGem.....	4024
Loewe.....	1660	Micromaxx.....	1822
Loewe Opta.....	3540	Microsoft.....	1826
Logik.....	1661	Midland.....	1831
Luma.....	1674	Minato.....	1835
Lumatron.....	1676	Mind.....	1837
Lux May.....	1680	Minerva.....	1838
Luxman.....	1682	Minoka.....	1840
Luxor.....	1683	Minolta.....	1841
LXI.....	1686	Mintek.....	1845
		Minutz.....	1847
		Mitsubishi.....	1855

Mivar	1857	Noshi	2030
Monivision.....	1872	Nova Vision	2032
Montgomery Ward	4212	Novaplex.....	2034
Morgans	3970	Novatronic.....	2035
Motorola.....	1878	NSC.....	2042
Movie Time.....	1880	NTC.....	2045
MTC.....	1889	O	
MTlogic.....	1892	Oak.....	2059
Multistandard.....	1904	Okana.....	4122
Multitec.....	1906	Okano	2065
Multitech.....	1907	Olevia.....	2067
Multivision.....	1909	Olympus.....	2071
Murphy	1911	Onimax.....	2082
Musikland.....	1915	Onkyo	2085
N		Onwa.....	2087
NAD	1926	Opera.....	2090
Naiko	1930	Oppo	2092
Nakamichi	1932	Optimus	2095
Nakimura.....	1933	Optoma	2097
NEC.....	1950	Optonica.....	2099
Neckermann.....	1951	Orbit.....	2103
NEI	1952	Orion.....	2111
Nesa.....	1959	Oritron	2112
Nesco	1960	Online.....	2113
NET Brazil.....	1962	Orsowe	2116
Netsat.....	1966	Osaki.....	2118
NET-TV	1967	Osio.....	2121
Neufunk	1970	Oso.....	2122
New Tech	1979	Osume.....	2123
New World.....	1980	Otto Versand.....	2126
Newave.....	1981	P	
Next Base	1983	Pace	2134
Next Level.....	1984	Pacific	2135
Nexus.....	1989	Pael.....	2140
Nexxtech.....	1990	Palladium.....	2145
Nicamagic.....	1994	Palsonic.....	2147
Nikkai.....	1998	Panama	2149
Nikko	2000	Panasonic.....	2153
Niveus Media	2012	Panasonic/National	2153
Noblex.....	2013	Panavision.....	2154
Nobliko.....	2014	Panda	2155
Nokia	2017	Pansat	2158
Norcent.....	2020	Panther.....	2160
Nordic.....	2021	Paragon.....	2161
Nordmende.....	2022	Pathe Cinema	2168
Normerel	2024	Pausa.....	2171
Northgate.....	2027	Paysat.....	2173

PCT.....	4213	Pye.....	2302
Penney.....	2182	Pymi.....	2304
Pentax.....	2183	Q	
Perdio.....	2185	Quarter.....	2318
Perfekt.....	2186	Quartz.....	2319
Philco.....	2192	Quasar.....	2320
Philharmonic.....	2194	Quelle.....	2322
Philips.....	2195	Questa.....	2324
Philips Magnavox		Qwestar.....	2326
.....	3715	R	
Phoenix.....	2199	Radialva.....	2329
Phonola.....	2201	Radio.....	4128
Phonotrend.....	2202	Radio Shack/Realistic	
Pilot.....	2207		4214
Pioneer.....	2212	Radiola.....	2330
Pionier.....	2213	Radiomarelli.....	2331
Plantron.....	2219	RadioShack.....	2333
Plasmsync.....	4230	Radiotone.....	2334
Playsonic.....	2224	Radix.....	2335
Polaroid.....	2230	Randex.....	2343
Polk Audio.....	2232	RCA.....	2351
Poppy.....	2236	Realistic.....	2354
Popular Mechanics		Recor.....	2359
.....	2237	Recoton.....	2361
Portland.....	2238	Rectiligne.....	2362
Powerpoint.....	2241	Redstar.....	2366
Prandoni Prince...	4125	Reflex.....	2368
Precision.....	2244	Regal.....	2370
Prelude.....	2247	Regency.....	2371
Price Club.....	2252	Regent.....	2372
Prima.....	2253	Rembrandt.....	2375
Primestar.....	2257	Reoc.....	2379
Princeton.....	2258	ReplayTV.....	2380
Prinz.....	2260	Revox.....	2383
Prism.....	2261	Rex.....	2385
Proceed.....	2267	RFT.....	2386
Profekt.....	4126	Rhapsody.....	2387
Profex.....	2269	Ricavision.....	2388
Profitronic.....	2273	Rio.....	2393
Proline.....	2274	R-Line.....	2327
Proscan.....	2279	Roadstar.....	2398
Prosonic.....	2282	Rogers.....	4215
Protech.....	2284	Rotel.....	2414
Proton.....	2288	Rowa.....	2416
Protron.....	2289	Runco.....	2423
Proview.....	2290		
Provision.....	2291		
Pulsar.....	2296		

S	
Saba.....	2429
Saisho.....	2437
Saivod.....	2439
Salora.....	2443
Sambers.....	2445
Sampo.....	2446
Samsung.....	2448
Sandra.....	2454
Sanky.....	2456
Sansui.....	2458
Sanyo.....	2462
Sanyuan.....	2464
SBR.....	2492
Sceptre.....	2498
Schaub Lorenz.....	2500
Schneider.....	2501
Scientific Atlanta ..	2503
Scimitsu.....	2505
Scotch.....	2506
Scott.....	2508
Sears.....	2514
SEG.....	2522
SEI.....	2524
SEI-Sinudyne	2525
Seleco.....	2528
Sencora.....	2531
Sensory Science.....	2533
Sentra.....	2534
Serino.....	2539
Shanghai.....	2547
Shaofeng.....	2549
Sharp.....	2550
Sharper Image.....	2551
Shen Ying.....	2552
Shencai.....	2553
Sheng Chia.....	2554
Shenyang.....	2555
Sherwood.....	2557
Shinco.....	2560
Shinonic.....	2562
Shintoshii.....	2564
Shivaki.....	2567
Shogun.....	2568
Siam.....	2572
Siarem.....	2573
Siemens.....	2574
Siera.....	2576
Sigma Designs.....	2579
Signal.....	2581
Signature.....	2582
Silva.....	2591
Silva Schneider.....	2592
Silver.....	2594
Simpson.....	2598
Singer.....	2599
Sinudyne.....	2601
SKY.....	2610
Skygiant.....	2618
SL Marx.....	2633
Sogera.....	2649
Solavox.....	2654
Sonawa.....	2663
Sonic Blue.....	2667
Sonicview	3954
Soniko.....	2669
Sonitron.....	2671
Sonneclair.....	2673
Sonoko.....	2675
Sontec.....	2677
Sony.....	2679
Sound & Vision	2680
Soundesign	2684
Soundwave.....	2689
Sowa.....	2691
Squareview.....	2703
Srypton.....	4138
SSS.....	2708
Stack.....	4218
Standard.....	2713
Standard Component	2714
Star Choice.....	2716
Starcom.....	2722
Stargate.....	2723
Starlite.....	2728
Starquest.....	2732
StarSight	2734
Stenway.....	2739
Strato.....	2745
STS.....	2749
STS1.....	4219
STS2.....	4220
STS3.....	4221
STS4.....	4222

Studio Experience	2750	Telefunken.....	2914
Stylandia	2752	Telefusion.....	2915
Sungale.....	2761	Telegazi	2917
Sunkai	2762	Telemeister	2924
Sunstar	2768	Telesonic	2930
Sunwood	2772	Telestar.....	2931
Supercable	2778	Teletech	2934
Superla.....	2782	Teleton.....	2935
Supermax.....	2783	Televideon.....	2938
SuperScan	2786	Teleview	2939
SuperTech	2789	TeleView	2939
Supervision.....	2791	Tennessee.....	2952
Supra.....	2792	Tensai	2954
Supre-Macy	2794	Tenson.....	2955
Supreme.....	2795	Terapin	2958
Sutron.....	2798	Tevion.....	2962
SVA	2800	Texet	2963
Sydney.....	2808	Texscan.....	2965
Sylvania	2809	TFC.....	2967
Symphonic	2810	Theta Digital	2970
Synco	2811	Thomas.....	2971
Syntax.....	2814	Thomson	2972
Syntax-Brillian.....	4231	Thorn.....	2974
Sysline	2815	TIME WARNER...	3518
Systemax.....	2817	Timeless	2985
Sytong.....	2820	Tivax.....	3956
T		Tivo.....	2991
Tacico.....	2823	TMK.....	2994
Tagar Systems.....	2831	TNCi.....	2996
Taishan.....	2835	Tocom	3000
Tandy.....	2843	Tokai	3001
Tashiko	2850	Tokyo	3004
Tatung.....	2852	Tomashi	3006
Teac.....	2860	Torx	3020
Teachimagen	4140	Toshiba.....	3021
Tec.....	2861	Totevision	3024
Tech Line	2863	Touch.....	3025
Techica	2865	Towada	3028
Technema.....	2866	Toyoda.....	3030
Technics.....	2869	Trakton	3036
Techview	2883	Trans Continens..	3037
Techwood	2884	Trans PX.....	3038
Teco.....	2886	Transfec	4143
TEDELEX	2889	Transonic	3041
Teknika	2895	Transtec.....	3042
Telecaption	2902	Tredex.....	3045
Telecor	2910	Trident.....	3054
		Tristar.....	3057

Triumph.....	3058	ViewStar.....	3187
Trutech	3467	Viking	3188
TS.....	3063	Villain.....	3189
Tuntex	3069	Viore	3192
Tusa.....	3073	Visco.....	4232
TV86	3076	Visiola.....	3197
Tview	3079	Vision	3198
TVS	3081	Vizio.....	3211
U		Vocopro	3213
U. S. Electronics....	3123	Voodoo	3215
Uher	3089	Voom.....	3216
UltimateTV	3091	Vortec	3217
Ultravox.....	3095	Vortex View	3218
Unic Line.....	3100	Voxson	3220
Uniden	3101	W	
Unika.....	3102	Waltham.....	3230
Unitech	3105	Wards.....	3231
United	3106	Watson.....	3233
United Artists.....	3107	Watt Radio.....	3234
United Cable.....	3108	Waycon	3237
Universal	3113	Wega.....	3238
Universum	3115	Wegavox.....	3239
Univox.....	3116	Weltblick.....	3245
Urban Concepts..	3121	Westinghouse	3249
US Digital	3122	Wharfedale.....	3255
US Logic.....	3124	White Westinghouse	
V			3258
V2	3128	Windstar.....	3266
Vector.....	3136	Winegard.....	3268
Vector Research..	3137	X	
Venturer	3143	Xbox.....	3295
Verizon.....	3146	Xiahua	3299
Vestel	3148	Xiangyu.....	3302
Vexa.....	3149	Xingfu	3305
Victor.....	3155	Xinghai	3306
Video Concepts..	3157	XR-1000	3316
VIDEOLOGIC.....	3165	Xrypton.....	3317
Videologique.....	3166	Y	
Videosonic	3171	Yamaha	3326
VideoSystem.....	3172	Yamishi	3328
Videotechnic.....	3173	Yapshe	3329
Videotron.....	3175	Yokan	3335
Vidikron.....	3178	Yoko.....	3336
Vidtech.....	3179	Yorx	3340
View Star	3187	Yuhang.....	3345
Viewmaster	3182		
Viewsat	3185		
Viewsonic	3186		

Z

Zanussi.....	3349
Zenith.....	3356
Zentech.....	4031
Zentek.....	3361
Zhuhai.....	3364
ZT Group	3370

Notes

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