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SRP4004/86



EN User Manual

PHILIPS

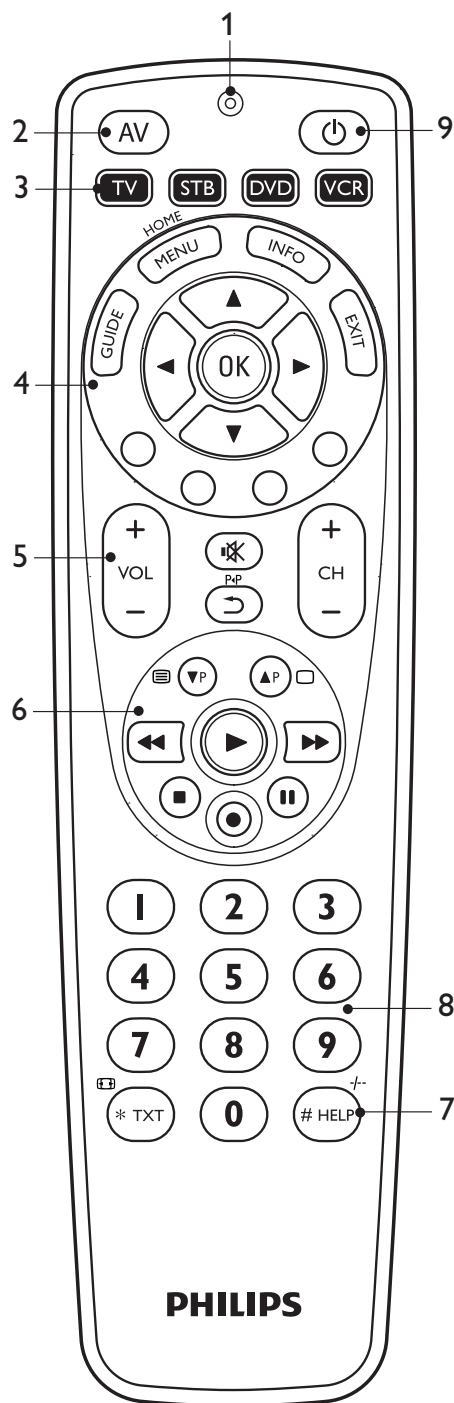


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1 Your SRP4004

Congratulations on your purchase of the Philips SRP4004 universal remote control. After setting up the remote control you can operate up to 4 different devices with it.

Simple Setup

Improved with Philips patented (pending) Simple Setup technology, the SRP4004 can be set up easily for TV, DVD player / recorder, VCR and all common set-top boxes, such as Sky, British Telecom, Orange, Freebox, TNT, Canal Digital, Telefonica, Premiere, Kabel Deutschland, Belgacom TV, Telenet, Viasat and many more.

Simply follow the instructions in chapter **2.2** to set up the remote control for your devices.

Glow buttons

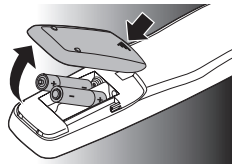
The remote control glow buttons (-VOL +, - CH + and numeric buttons) light up in the dark, enabling easy use of the remote control, even in a dimly lit room

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www.philips.com/welcome.

2 Getting started

2.1 Inserting the batteries

- Insert 2 AAA type batteries, noting the + and - configuration in the battery compartment.



Note

When replacing the batteries, all user settings will be retained in the remote control memory for 5 minutes.

2.2 Setting up the universal remote control

The example below instructs you how to set up your universal remote controls for your TV.
You can repeat the same steps for other devices (STB, DVD player/recorder and VCR) which you want to operate, using the SRP4004.

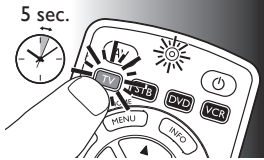
The remote control can be set up to operate any 4 of the following devices:

Device name	Description
TV	Traditional TV, flat screen TV and projection TV, TV part of TV / VCR, TV / VCR / DVD and TV / DVD combos
STB	Cable box, satellite receiver; Digital Video Broadcasting Terrestrial device (DVB-T), Internet Protocol TV (IPTV), Free To Air TV, High Definition Television decoder (HDTV)
DVD	DVD player / recorder (DVDR), DVD / Hard Disk Drive combination (DVDR-HDD), Blu-Ray player; High Definition DVD player (HD-DVD), DVD part of TV / DVD, TV / VCR / DVD and VCR / DVD combos
VCR	Video cassette player / recorder; VCR part of TV / VCR, TV / VCR / DVD and VCR / DVD combos

Example: setting up the universal remote control to operate your TV:

- 1 **Switch ON** the TV manually or use the original remote control for this. Tune to channel 1.

- 2 **Press and hold** the device selection button **for 5 seconds** until the red Setup LED lights up. The remote control is now in setup mode.



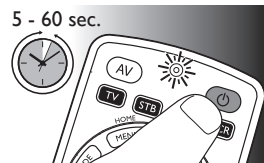
- 3 Look up the 4-digit code for your brand in the brand list at the back of this user manual. A four-digit code is shown for each brand. Use the digit buttons to enter the code for your brand.



- If the red Setup LED turns off, an invalid code was entered. In this case, try again.



- 4 Aim the remote control at the TV. **Press and hold** the button. Release it **immediately** as soon the TV switches off.



- This step normally takes between 5 and 60 seconds. In extreme circumstances this step can take up to 15 minutes.

- 5 **Switch ON** the TV. Try out the buttons you need for operating it. Try, for example, if the - **CH** + and digit buttons function properly.



- If a button does not work as expected, **press and hold** that button. Release it **immediately** as soon as it works. For more information, see chapter 2.2.2.

- 6 Press the device selection button **twice** to finish setup.



- When no button is pressed for 5 minutes or more, the remote control will exit setup mode, automatically saving all your settings.

! Important

If you made a mistake:

- Press the device selection button **twice** to exit setup.
The red Setup light  turns off.
- Restart from the beginning.

- *If the device does not respond at all or not to all of the button commands or if you cannot find the code for your brand, enter '9, 9, 9, 9' in step 3 and continue with step 4. The remote control will now search its full database for a code that works with your TV. Full database search may take up to 15 minutes.*

2.2.1 Setting up the remote control for other devices (STB, DVD player / recorder and VCR)

- 1 Make sure the device is switched on and operational.
E.g. insert a disc in the DVD player / recorder or a video cassette in the VCR.
- 2 Then follow steps 2 to 6 of 'Setting up the remote control for your TV'. Make sure to use the correct device selection button: ,  or .

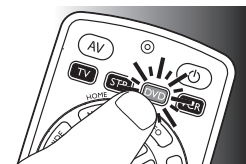
2.2.2 Improving buttons

When correctly set up, the remote control should be able to operate all your devices. However, when using the remote control for the first time it might occur that some buttons do not yet function as expected.

In this case you can have the remote control search for alternatives.

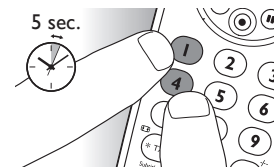
After initial setup

- 1 Make sure the receiving device is able to respond.
E.g. when you try to repair the Play button for your DVD player, make sure to insert a DVD into the DVD player otherwise the Play button is not able to function.
- 2 Select the device you wish to operate (e.g. DVD).
Press the  device selection button to select DVD.



- 3 Keep buttons ① and ④ pressed simultaneously for 5 seconds.

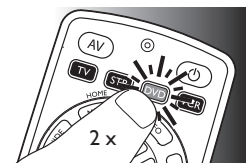
- The red Setup LED  lights up. The remote control is now in setup mode.



- 4 **Press and hold** the button that does not function and **immediately** release it when the device responds.
- If the button still does not function as expected, try pressing it again for a longer period of time.

- 5 Press the  device selection button **twice** to save your settings and exit setup mode.

- When no button is pressed for 5 minutes or more, the remote control will exit setup mode, automatically saving all your settings.



≡ Note

Improving buttons is not possible when the code was found during full database search (with code '9, 9, 9, 9').

During initial setup

- 1 Make sure the receiving device is able to respond.
E.g. when you try to repair the Play button for your DVD player, make sure to insert a DVD into the DVD player otherwise the Play button is not able to function.
- 2 Press the button that does not function, keep it pressed and **immediately** release it when the device responds. Repeat this for every button that does not function.
- If the button still does not function as expected, try pressing it again for a longer period of time.

3 Using the universal remote control

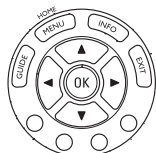
3.1 Buttons and functions

The illustration on page 2 gives an overview of all buttons on the remote control. Try out the buttons you need for operating your devices.

Notes

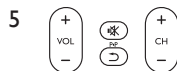
- Buttons having the same functions as the buttons on your original remote control may have different namings on the SRP4004 (e.g. Info / Display).
- Only functions that are available on your original remote control can be used for operating your devices with the SRP4004.

- ⊙ Setup LED. Lights up red when the remote control is in setup mode.
- AV switches between external (Audio / video) inputs of your equipment.
- TV STB DVD VCR device selection buttons.
 - select the device to be operated.
 - light up when a remote control command is being sent.

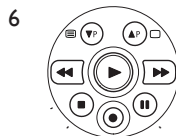


- GUIDE** electronic program guide.
MENU / HOME menu on / off.
INFO on-screen channel information.
EXIT exits / clears on-screen menu displays.
- ▲ ▼ ◀ ▶ cursor up, down, left, right in a menu.
OK confirms your selection.

Colored buttons. Teletext / context sensitivity buttons.



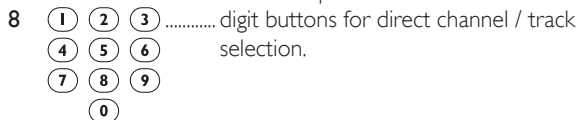
- + VOL -** adjusts TV volume.
 🔊 mutes TV sound.
 ⏮ previous program / Last.
+ CH - previous / next channel.



- ▼P ▲P previous (▼P) / next (▲P) page / track in various modes.
 [] teletext on ([]) / off ([]).
 ⏮ rewind.
 ▶ play.
 ⏭ fast forward.
 ■ stop.
 ● record.
 || pause.



- * **TXT** / [] • wide screen.
 • STB: text.
- # **HELP** / -/-- • selects between one and two-figure channel numbers and channel numbers with more than two or three figures.
 • STB: Help.



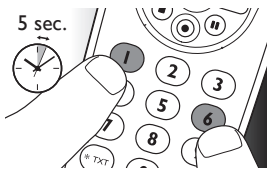
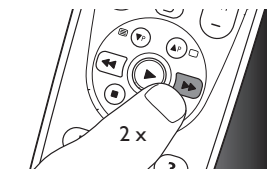
- 9 [] switches the selected device on / off.

Note

For some TV brands / types, this button will only switch off the TV. You will have to press a digit button (direct channel selection) to switch on the TV again.

3.2 Resetting a button to its original function

If an improved button (see chapter 2.2.2) still does not function as expected, you can always reset the button to its original function.

- 1 In the current device mode, keep digit buttons ① and ② **pressed simultaneously for 5 seconds**, until the red Setup LED ③ lights up.
 - The remote control is now in setup mode.
- 2 Press digit buttons ③, ④, and ⑤, in that order:
 - After each button press the device selection button blinks once.
- 3 Press the button you wish to reset **twice**. E.g. the ►► button.
 - After each button press the device selection button blinks once.
 - The device selection button will blink one more time to confirm that the button was successfully reset to its original function.

4 Service and support

4.1 Frequently asked questions

In this chapter you will find answers to the most frequently asked questions about your universal remote control.

4.1.1 Setup

I cannot enter setup mode.

Battery level too low or battery lifetime came to an end.

- Replace the batteries. For this see chapter 2.1. After replacing the batteries, test if the remote control still operates your devices. If it does not, you have to set up the remote control again. For this refer to chapter 2.2.

The brand code for my device is missing in the 'Shortlist of brands' in the Quick Start Guide.

The 'Shortlist of brands' only mentions the most common TV, STB, DVD player / recorder and VCR brands.

- You will find a complete brand list on page 15-30 of this user manual.
- Use '9999' as 4-digit code in case you cannot find your brand in the complete brand list. Note that using '9999' may result in a long setup (up to 15 minutes).

My TV switches OFF in step 4 but does not switch ON again in step 5.

TVs of some brands (e.g. Panasonic) only switch ON after a long press on one of the digit buttons. After a long button press in setup mode the remote control will start trying to improve the button (see chapter 2.2.2) instead of switching ON the TV.

- In this case, switch ON the TV manually or use the original remote control for this. Continue with step 6. After successfully completing setup, the remote control will switch ON the TV with a long button press on one of the digit buttons, just as your original remote control.

After setup, not all buttons work as expected.

- Try improving the button(s). See chapter 2.2.2.

How do I set the remote control for combo devices (TV / VCR, TV / DVD, DVD / VCR, etc)?

Some combo devices require you to set up two different source selection buttons to control both parts of the combo device. For example, if you have a TV / DVD combo, you might need to set up the remote control for both TV and DVD to operate your TV / DVD combo.

4.1.2 Operation

The remote control does not wake up anymore.

Battery level too low or battery lifetime came to an end.

- Replace the batteries. For this see chapter 2.1.
After replacing the batteries, test if the remote control still operates your devices. If it does not, you have to set up the remote control again. For this refer to chapter 2.2.

The device I want to operate does not respond at all / does not respond to all of the button commands.

- Check if the buttons you press are available on the original remote control of the device.
- Try improving buttons. See chapter 2.2.2.

Wrong code selected during setup.

- Set up the remote control again for the device. Always test if the device responds, before leaving setup mode.

It may be that the buttons that you are trying to use have a different naming on the original remote control.

- Try out all buttons to find the one(s) you need.

The Teletext buttons do not work.

- Find out whether your TV is equipped with Teletext.
- Try improving the Teletext buttons. See chapter 2.2.2.
- Check whether you are using the correct buttons to switch on Teletext. For TV this is the  button; for STB this is the  button.

4.1.3 Batteries

Will my settings be deleted when I replace the batteries?

No. All user settings will be retained in the remote control memory for 5 minutes.



Warning

The batteries should not be exposed to excessive heat such as sunshine, fire or the like.

4.2 Need help?

We advise you to first read this user manual carefully. It is provided to help you set up and use the remote control.

If, however, you require extra information or have additional questions about setup, usage, spare parts, warranty, etc. of the SRP4004, you can always contact us.

When calling our helpline, make sure to have the SRP4004 at hand when you call, so that our operators can help you determine whether the SRP4004 is working properly.

You will find our contact details at the end of this user manual.

The model number of your Philips universal remote control is SRP4004/86.

Date of purchase:

...../...../.....
(day/month/year)

For **online support** go to: www.philips.com/welcome.

- Click 'Support' and follow the on-screen instructions.

Helpline

Country	Phone number	Tariff
Ireland	01 601 1158	pstn
United Kingdom	0800 331 6015	free

@sat.....	0008 (DB1)	Alltech.....	0109
1&1.....	3908	Alpha.....	0112
4Kus.....	0005	Altai.....	3690
		Ambassador.....	0120
A		Amitech.....	0130
A.R. Systems.....	0012	Amitronica.....	0131
AB Sat.....	3689	Amoi.....	0132
ABC.....	0013	Ampere.....	0134
Acme.....	3521	Amplivision.....	0138
Acoustic Solutions.....	0032 (DB1)	Amstrad.....	0140
Acura.....	0036	AMW.....	0143
ADA.....	0038	Anam.....	0146
ADB.....	0039	Anam National.....	0147
ADC.....	0040	Andersson.....	0148 (DB1)
Addison.....	0043	Andover.....	0149
Adelsound.....	0044	Anglo.....	0151
ADL.....	0045 (DB1)	Anitech.....	0154
Admiral.....	0046	Ankaro.....	0155
Advent.....	0054 (DB1)	Ansonic.....	0156
Adyson.....	0058	Anttron.....	0162
AEG.....	0059	AOC.....	0165
Aegir.....	0060	Apex.....	3691
Agashi.....	0063	Apollo.....	0171
Agazi.....	3522	Arc En Ciel.....	0178
AGB.....	0064	Arcam.....	0179
AGS.....	0067	Arcam Delta.....	3524
Aiko.....	0069	Arcelik.....	4791 (DB1)
Aim.....	0070	Arcom.....	3736 (DB1)
Airis.....	0071	Arcon.....	0182
Aiwa.....	0072	Ardem.....	0184
Akado.....	3784 (DB1)	Aristona.....	0192
Akai.....	0074	Armstrong.....	0195
Akiba.....	0078	Arnion.....	0196 (DB1)
Akito.....	0082	Arthur Martin.....	0200
Akura.....	0083	ASA.....	0202
Alaron.....	0085	Asat.....	0204
Alba.....	0086	Asberg.....	0205
Alcatel.....	0089	ASLF.....	0211
Alcyon.....	0093	Asono.....	0212
Aldes.....	0094	AssCom.....	0215 (DB1)
Alice.....	0098 (DB1)	AST.....	0216
Alize.....	0100	Astacom.....	0217
Alkos.....	3523	Aston.....	0220
Allantide.....	0102	Astra.....	0221
Allegro.....	0103	Astro.....	0224
Allorgan.....	0105	Asuka.....	0227
Allsat.....	0106	Atacom.....	0228
Allsonic.....	0107	Atec.....	0230 (DB1)
Allstar.....	0108	Atlanta.....	0232 (DB1)

Atlantic.....	0233	Binatone.....	0378	Canal+	0478	Colombia.....	0599
Atori.....	0237	Birmingham Cable		Capsonic.....	0486	Columbia.....	0604
Atsat.....	0238 (DB1)	Communications....	0382	Carad.....	0488	Columbus.....	0605
Auchan.....	0240	Black Diamond.....	0384 (DB1)	Carena.....	0489	Com Hem.....	4561 (DB1)
Audiosonic.....	0264	Black Panther Line..	4196	Carrefour.....	0492	Comag.....	0606
Audioton	0266	Black Star.....	0386	Cascade.....	0496	Comcrypt.....	0610
Audix	0270 (DB1)	Blacktron.....	3526	Casio	0499	CommLink.....	0616
Aurora.....	0274	Blackway.....	0388	Cat.....	0500	Comtech.....	3776
Ausind	0276	Blaupunkt.....	0390	Catha	4094	Concorde.....	0626
Austar.....	0277	Blue Media.....	3378 (DB1)	Cathay.....	0501	Condor.....	0627
Autovox.....	0280	Blue Sky.....	0395	Catron.....	0502	Conia.....	0628
Avalon.....	0286	Blue Star.....	0396	CCE.....	0504	Connexions.....	0631
Avanit.....	4945 (DB1)	BlueH.....	3793 (DB1)	Celestial.....	0511	Conrad.....	0633
Avious.....	0291	Boca.....	0399	Centrex.....	0516	Conrad Electronic..	3695
AVM.....	0294	Boghe.....	0400	Centrum.....	0519	Conrowa.....	0634
Awa.....	0296	Bondstec.....	0403	Centurion.....	0520	Contec.....	0635
Axiel.....	0297	Boots.....	0405	Century.....	0521	Continental Edison	0637
Axil.....	0298 (DB1)	Boston.....	0410	CGE.....	0523	Cosat.....	0645
Axis.....	0300	BPL.....	0413	CGV.....	0524	Coship.....	0646
Axitronic.....	3608 (DB1)	Brainwave.....	0415	Changcheng.....	0526	Cosmel.....	0647
Axxon.....	0303 (DB1)	Brandt.....	0416	Changfei.....	0527	Crosley.....	0655
Ayomi.....	3525	Brimax.....	3797 (DB1)	Changhai.....	0529	Crown.....	0658
B		Brinkmann.....	0423	Changhong.....	0530	Cryptovision.....	0661
B&D.....	3609 (DB1)	Brionvega.....	0424	Channel Master.....	0531	CS Electronics.....	0663
Baird.....	0311	Britannia.....	0425	Chaparral.....	0533	CTC.....	0664
Bang & Olufsen	0314	British Telecom	0427	Cherokee.....	0536	C-Tech.....	0449
Barcom	0320	Broadcast.....	0428	Chess.....	0538	CVG.....	3996
BARON	3959	Broco.....	0431	Chimei.....	3563	Cybercom.....	0671 (DB1)
Basic Line.....	0325	Bruns.....	0435	Chuangjia.....	4096	CyberHome.....	0672
Bastide.....	0327	BskyB.....	0436	Chunfeng.....	0546	Cybermaxx.....	3696
Baur.....	0331	BSR.....	0437	Chung Hsin.....	0547	Cybertron.....	0675
Baze.....	0334	BT.....	0438	Chunsun.....	0549	Cyfrowy Polsat	4341 (DB1)
Bazin.....	0335	BT Cable.....	3995	Cimline.....	0552	Cyrus	0679
BBK.....	0337	BT Satellite.....	3693	Cinetec	0560		
BBT.....	0338	BT Vision.....	3742	CineVision.....	0562	D	
Beijing.....	0345	BTC.....	0439	Cisco	3801 (DB1)	Daenyx	0690
Beko.....	0346	Bubu Sat.....	0440	City.....	0569	Daeryung.....	0691
Belgacom TV.....	0349	Bush.....	0445	CityCom.....	0570	Daewoo.....	0692
Bell Atlantic.....	0351	BVV.....	0447	Clarivox.....	0576	Dainichi.....	0694
Bellagio.....	0354			Classic.....	0580	Dansai.....	0699
Belson.....	0355 (DB1)	C		Clatronic.....	0581	Dansat.....	0700
Benjamin	0358	Cabletime.....	0457	Clayton	0582 (DB1)	Dantax.....	0702
BenQ.....	0359	Caihong.....	0462	Clyde.....	0588	Darty.....	4266 (DB1)
Beon.....	0361	Cambridge.....	0469	Clyde Cablevision..	3694	Darty Box.....	4228
Best.....	0364	Cambridge Audio ..	0470	CMR.....	4694 (DB1)	Datron.....	4201
Best Buy	0365	Cameron.....	4032	CMS.....	0590	Datsura.....	0703
Bestar.....	0368	Camundosat	0474	CMS Hightec.....	0591	Dawa.....	0707
Bestar-Daewoo	0369	Canal Digital.....	0476	CNT.....	0594	Daytek.....	0708
		Canal Satellite	0477	Coby.....	0597	Dayton.....	0709

Daytron.....	0710	DNT.....	0816	Elsat.....	0908	Filmnet Comcrypt..	3702
D-box.....	0682	Dongda.....	0820	Elsay.....	0909	Filsai.....	1000
DCE.....	0713 (DB1)	Donghai.....	0821	Elta.....	0910	Finlandia.....	1003
DDC.....	0714	Dragon Systems ..	4830 (DB1)	Emanon.....	0913	Finlux.....	1004
De Graaf.....	0716	Drake.....	0825	Emerson.....	0917	FinnSat.....	1005
DEC.....	0717	DREAMBOX.....	4392 (DB1)	Emme Esse.....	0919	Fintec.....	1006
Decca.....	0718	Drean.....	0832	e-motion.....	3496 (DB1)	Firstline.....	1008
Decsat.....	0719	DSE.....	0833	Emperor.....	0921	Fisher.....	1009
Deitron.....	0722	DSTV.....	0835	eMTech.....	3626 (DB1)	Flair Mate.....	1010
Delega.....	3697	DTS.....	0837	Engel.....	0929	Flint.....	1014
Denko.....	0730	Dual.....	0838	Enzer.....	0934	FNR.....	1016
Denon.....	0731	Dual-Tec.....	3528	EP Sat.....	0935	Formenti.....	1023
Denver.....	0733	Dumont.....	0840	Epson.....	0937	Formenti-Phoenix...	1024
Denzel.....	0734	Dune.....	0841	Erres.....	0942	Fortress.....	1027
Desay.....	0737	Duongjie.....	4101	ESC.....	0945	Foxtel.....	1029
Desmet.....	0738	Durabrand.....	0842 (DB1)	Etron.....	0949	Fraba.....	1030
Dew.....	0742	Dux.....	0843	Etzuko.....	4203	Fracarro.....	1032 (DB1)
DGM.....	3566 (DB1)	D-Vision.....	0684	Eurieult.....	0950	France Satellite/TV.	3703
Dgtec.....	0745 (DB1)	DVX.....	0847	Eurocrypt.....	0952	France Telecom.....	1033
Diamant.....	0746	Dynasat.....	0852	Eurodec.....	0953	Free.....	4157
Diamond.....	0747	Dynatron.....	0855	Eurofeel.....	0954	Freebox.....	1036
DICRA.....	4938 (DB1)	Dynex.....	3476	EuroLine.....	0955	Freecom.....	1037
Digatron.....	0751			Euroman.....	0956	Freesat.....	1038
Digiality.....	0755	E		Europa.....	0957	Friac.....	1040
Digihome.....	0758 (DB1)	Easy Home.....	3700	European.....	0958	Frontech.....	1042
Digiline.....	0759	Easy Living.....	0860 (DB1)	Europhon.....	0959	FTE.....	1043
DigiLogic.....	0760 (DB1)	Echostar.....	0866	Eurosat.....	0962	FTEmaximal.....	1044
Digipro.....	0762	Eclipse.....	0867	Eurosky.....	0963	Fuba.....	1045
DigiQuest.....	0763 (DB1)	E-Dem.....	3624	Eurospace.....	0964	Fugionkyo.....	1046
Digital Device.....	0770 (DB1)	Edision.....	3392 (DB1)	Eurostar.....	0965	Fujicom.....	1048 (DB1)
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(DB1) Brands only available from version DB1 onwards.
You can find the DB version on the sticker inside the battery compartment.



EN Information to the consumer

Compliance with EMF

Koninklijke Philips Electronics N.V. manufactures and sells many products targeted at consumers, which, like any electronic apparatus, in general have the ability to emit and receive electromagnetic signals.

One of Philips' leading Business Principles is to take all necessary health and safety measures for our products, to comply with all applicable legal requirements and to stay well within the EMF standards applicable at the time of producing the products.

Philips is committed to develop, produce and market products that cause no adverse health effects. Philips confirms that if its products are handled properly for their intended use, they are safe to use according to scientific evidence available today.

Philips plays an active role in the development of international EMF and safety standards, enabling Philips to anticipate further developments in standardization for early integration in its products.

Recycling and disposal

Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.



When this crossed-out wheeled bin symbol is attached to a product it means the product is covered by the European Directive 2002/96/EC:



Never dispose of your product with other household waste.

Please inform yourself about the local separate collection system for electrical and electronic products. Please act according to your local rules and do not dispose of your old products with your normal household waste. The correct disposal of your old product will help prevent potential negative consequences for the environment and human health.

Battery information

Your product operates on batteries covered by the European Directive 2006/66/EC, which cannot be disposed with normal household waste. Please inform yourself about the local rules on separate collection of batteries because the correct disposal will help prevent negative consequences for the environmental and human health.



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