

SAMSUNG

USER MANUAL

UBD-M9000

1 Safety Information

Warning

CAUTION

RISK OF ELECTRIC SHOCK. DO NOT OPEN.

CAUTION : TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE THE COVER (OR BACK). THERE ARE NO USER SERVICEABLE PARTS INSIDE. REFER ALL SERVICING TO QUALIFIED PERSONNEL.



Class II product : This symbol indicates that it does not require a safety connection to electrical earth (ground).



AC voltage : This symbol indicates that the rated voltage marked with the symbol is AC voltage.



DC voltage : This symbol indicates that the rated voltage marked with the symbol is DC voltage.



Caution, Consult instructions for use : This symbol instructs the user to consult the user manual for further safety related information.



This symbol indicates that high voltage is present inside. It is dangerous to make any kind of contact with any internal part of this product.



This symbol indicates that important literature concerning operation and maintenance has been included with this product.

- The slots and openings in the cabinet and in the back or bottom are provided for necessary ventilation. To ensure reliable operation of this apparatus, and to protect it from overheating, these slots and openings must never be blocked or covered.
 - Do not place this apparatus in a confined space, such as a bookcase, or built-in cabinet, unless proper ventilation is provided.
 - Do not place this apparatus near or over a radiator or heat register, or where it is exposed to direct sunlight.
 - Do not place vessels (vases etc.) containing water on this apparatus. A water spill can cause a fire or electric shock.
- Do not expose this apparatus to rain or place it near water (near a bathtub, washbowl, kitchen sink, or pool, etc.). If this apparatus accidentally gets wet, unplug it and contact an authorised dealer immediately.
- This apparatus uses batteries. In your community, there might be environmental regulations that require you to dispose of these batteries properly. Please contact your local authorities for disposal or recycling information.
- Do not overload wall outlets, extension cords or adaptors beyond their capacity, since this can result in fire or electric shock.
- Route power-supply cords so that they are not likely to be walked on or pinched by items placed on or against them. Pay particular attention to cords at the plug end, at wall outlets, and the point where they exit from the apparatus.
- To protect this apparatus from a lightning storm, or when it is left unattended and unused for long periods of time, unplug it from the wall outlet and disconnect the antenna or cable system. This will prevent damage to the set due to lightning and power line surges.
- Before connecting the AC power cord to the DC adaptor outlet, make sure the voltage designation of the DC adaptor corresponds to the local electrical supply.
- Never insert anything metallic into the open parts of this apparatus. Doing so may create a danger of electric shock.
- To avoid electric shock, never touch the inside of this apparatus. Only a qualified technician should open this apparatus.

- Make sure to plug the power cord in until it is firmly seated. When unplugging the power cord from a wall outlet, always pull on the power cord's plug. Never unplug by pulling on the power cord. Do not touch the power cord with wet hands.
- If this apparatus does not operate normally - in particular, if there are any unusual sounds or smells coming from it - unplug it immediately and contact an authorised dealer or service centre.
- Maintenance of Cabinet.
 - Before connecting other components to this product, be sure to turn them off.
 - If you move your product suddenly from a cold place to a warm place, condensation may occur on the operating parts and lens and cause abnormal disc playback. If this occurs, unplug the product, wait for two hours, and then connect the plug to the power outlet. Then, insert the disc, and try to play back again.
- Be sure to pull the power plug out of the outlet if the product is to remain unused or if you are leaving the house for an extended period of time (especially when children, elderly, or disabled people will be left alone in the house).
 - Accumulated dust can cause an electric shock, an electric leakage, or a fire by causing the power cord to generate sparks and heat or the insulation to deteriorate.
- Contact an authorised service centre for information if you intend to install your product in a location with heavy dust, high or low temperatures, high humidity, chemical substances, or where it will operate 24 hours a day such as in an airport, a train station, etc. Failing to do so may lead to serious damage to your product.
- Use only a properly grounded plug and wall outlet.
 - An improper ground may cause electric shock or equipment damage. (Class 1 Equipment only)
- To turn this apparatus off completely, you must disconnect it from the wall outlet. Consequently, the wall outlet and power plug must be readily accessible at all times.
- Do not allow children to hang on the product.
- Store the accessories (battery, etc.) in a location safely out of the reach of children.
- Do not install the product in an unstable location such as a shaky self, a slanted floor, or a location exposed to vibration.
- Do not drop or strike the product. If the product is damaged, disconnect the power cord and contact a Samsung service centre.
- To clean this apparatus, unplug the power cord from the wall outlet and wipe the product using a soft, dry cloth. Do not use any chemicals such as wax, benzene, alcohol, thinners, insecticide, air fresheners, lubricants, or detergent. These chemicals can damage the appearance of the product or erase the printing on the product.
- Do not expose this apparatus to dripping or splashing. Do not put objects filled with liquids, such as vases on the apparatus.
- Do not dispose of batteries in a fire.
- Do not plug multiple electric devices into the same wall socket. Overloading a socket can cause it to overheat, resulting in a fire.
- There is danger of an explosion if you replace the batteries used in the remote with the wrong type of battery. Replace only with the same or equivalent type.
- **WARNING - TO PREVENT THE SPREAD OF FIRE, KEEP CANDLES AND OTHER ITEMS WITH OPEN FLAMES AWAY FROM THIS PRODUCT AT ALL TIMES.**
- **WARNING**
 - To reduce the risk of fire or electric shock, do not expose this appliance to rain or moisture.



▷ CLASS 1 LASER product

This Compact Disc player is classified as a CLASS 1 LASER product. Use of controls, adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.

CAUTION :

- **THIS PRODUCT USES AN INVISIBLE LASER BEAM WHICH CAN CAUSE HAZARDOUS RADIATION EXPOSURE IF DIRECTED. BE SURE TO OPERATE PRODUCT CORRECTLY AS INSTRUCTED.**

- THIS PRODUCT UTILIZES A LASER. USE OF CONTROLS OR ADJUSTMENTS OR PERFORMANCE OF PROCEDURES OTHER THAN THOSE SPECIFIED HEREIN MAY RESULT IN HAZARDOUS RADIATION EXPOSURE. DO NOT OPEN COVERS AND DO NOT REPAIR YOURSELF. REFER SERVICING TO QUALIFIED PERSONNEL.

This product satisfies CE regulations when shielded cables and connectors are used to connect the unit to other equipment. To prevent electromagnetic interference with electric appliances, such as radios and televisions, use shielded cables and connectors for connections.

CLASS 1	LASER PRODUCT
KLASSE 1	LASER PRODUKT
LUOKAN 1	LASER LAITE
KLASS 1	LASER APPARAT
PRODUCTO	LÁSER CLASE 1

-  If the Region number of an Ultra HD Blu-ray Disc/Blu-ray Disc/DVD does not correspond to the Region number of this product, the product cannot play the disc.

IMPORTANT NOTE

The mains lead on this equipment is supplied with a molded plug incorporating a fuse. The value of the fuse is indicated on the pin face of the plug.

If it requires replacing, a fuse approved to BS1362 of the same rating must be used.

Never use the plug with the fuse cover omitted if the cover is detachable. If a replacement fuse cover is required, it must be of the same colour as the pin face of the plug. Replacement covers are available from your dealer.

If the fitted plug is not suitable for the power points in your house or the cable is not long enough to reach a power point, you should obtain a suitable safety approved extension lead or consult your dealer for assistance.

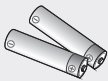
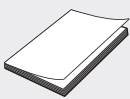
However, if there is no alternative to cutting off the plug, remove the fuse and then safely dispose of the plug. Do not connect the plug to a mains jack, as there is a risk of shock hazard from the bared flexible cord.

To disconnect the apparatus from the mains, the plug must be pulled out from the mains socket, therefore the mains plug shall be readily operable.

The product unit accompanying this user manual is licenced under certain intellectual property rights of certain third parties.

2 Accessories

Check for the supplied accessories shown below.

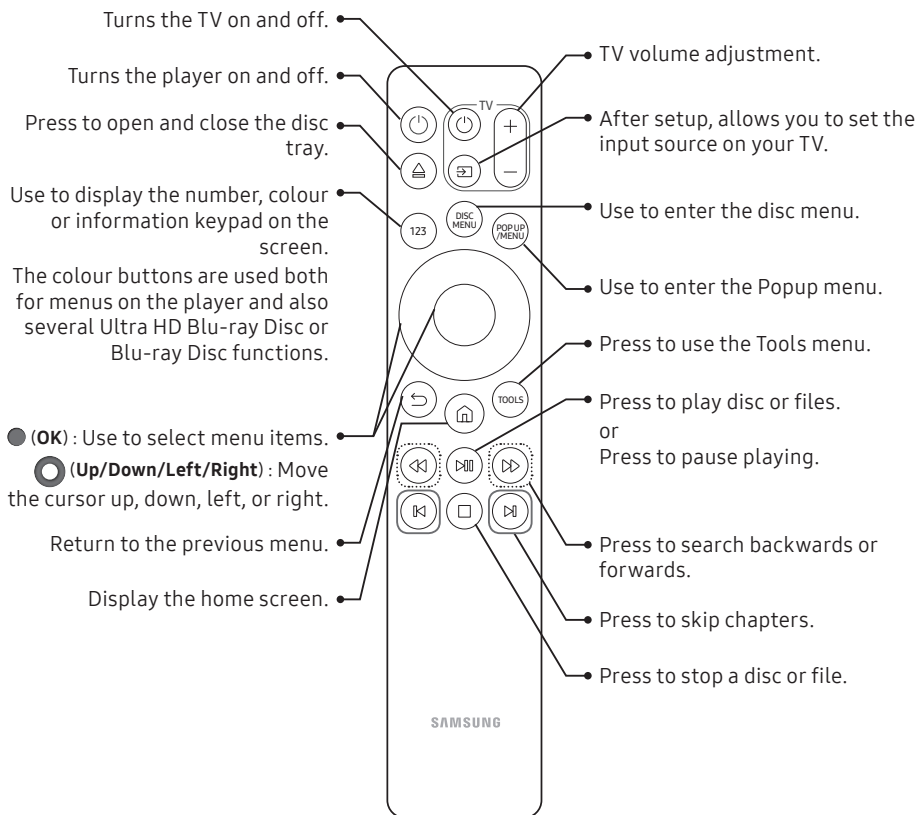
	
Batteries (AA Size)	
	
Power Cable	
	
User Manual	
	Remote Control

 For further instructions, refer to the Web Manual.

Web manual : www.samsung.com → Product name search : UBD-M9000

3 Remote Control

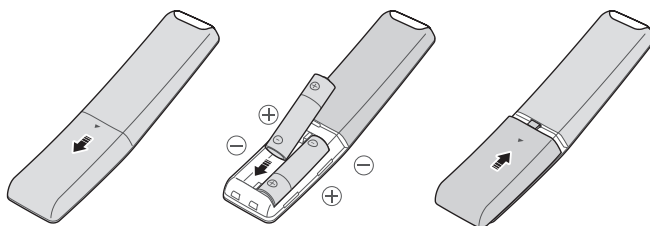
- The TV volume, source, and on/off buttons inside the TV section on the remote only work with Samsung TVs. To use these buttons with another TV brand, enter the appropriate TV Control Code on the next page.
- When the player displays an Ultra HD Blu-ray or standard Blu-ray Disc's menu, you cannot start the movie by pressing the ►► button on the remote control. To play the movie, you must select Play Movie or Start in the disc's menu, and then press the ● (OK) button on the remote control.



► Inserting Batteries (AA Battery x2)

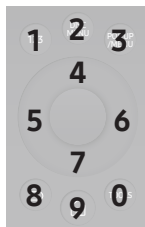
Slide the battery cover in the direction of the arrow until it is completely removed.

Insert 2 AA batteries (1.5V) in the correct +/- polarity configuration. Slide the battery cover back into position.



► Using Remote Control Buttons to Enter TV Codes

1. Press and hold the **⏻ (TV Power)** button.
2. While holding the **⏻ (TV Power)** button, press the buttons on the remote that correspond to a two-digit TV Code from the list below. Use the illustration to the right as a guide.



For example: To enter **01**, press the **TOOLS** button and then press the **123** button.

Note that some TV brands have more than one 2-digit code. If the first code does not work, try the next.

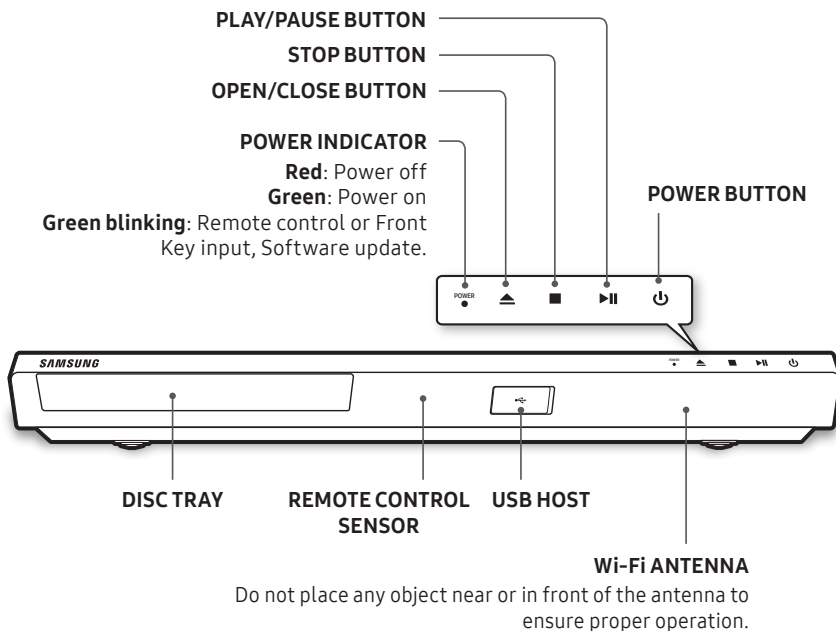
► TV Control Codes

Brand	Codes
SAMSUNG	01, 02, 03, 04, 05, 06, 07, 08, 09
AIWA	82
ANAM	10, 11, 12, 13, 14, 15, 16, 17, 18
BANG & OLUFSEN	57
BLAUPUNKT	71
BRANDT	73
BRIONVEGA	57
CGE	52
CONTINENTAL EDISON	75
DAEWOO	19, 20, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34
EMERSON	64
FERGUSON	73
FINLUX	06, 49, 57
FORMENTI	57
FUJITSU	84
GRADIENTE	70
GRUNDIG	49, 52, 71
HITACHI	60, 72, 73, 75
IMPERIAL	52
JVC	61, 79
LG	06, 19, 20, 21, 22, 78

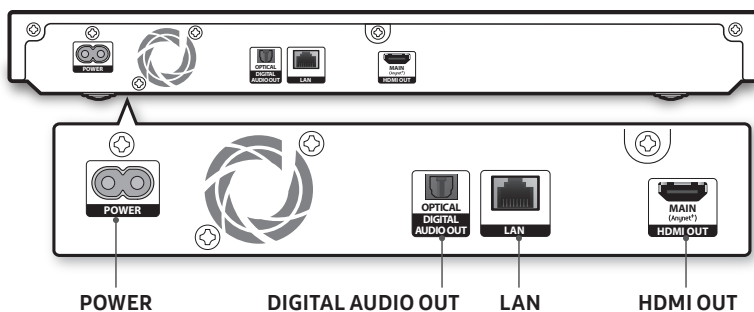
Brand	Codes
LOEWE	06, 69
LOEWE OPTA	06, 57
MAGNAVOX	40
METZ	57
MITSUBISHI	06, 48, 62, 65
MIVAR	52, 77
NEC	83
NEWSAN	68
NOBLEX	66
NOKIA	74
NORDMENDE	72, 73, 75
PANASONIC	13, 53, 54, 74, 75
PHILIPS	06, 56, 57
PHONOLA	72, 73, 75
PIONEER	58, 59, 73, 74
RADIOLA	06, 56
RADIOMARELLI	57
RCA	45, 46
REX	74
SABA	57, 72, 73, 74, 75
SALORA	74
SANYO	41, 42, 43, 44, 48
SCHNEIDER	06
SELECO	74
SHARP	36, 37, 38, 39, 48
SIEMENS	71
SINGER	57
SINUDYNE	57
SONY	35, 48
TELEAVA	73
TELEFUNKEN	67, 73, 75, 76
THOMSON	72, 73, 75
THOMSON ASIA	80, 81
TOSHIBA	47, 48, 49, 50, 51, 52
WEGA	57
YOKO	06
ZENITH	63

4 Front Panel and Rear Panel

Front Panel

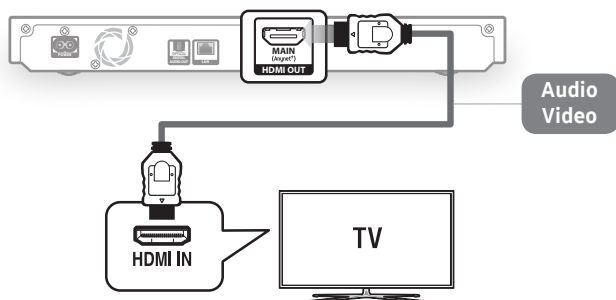


Rear Panel



5 Connections

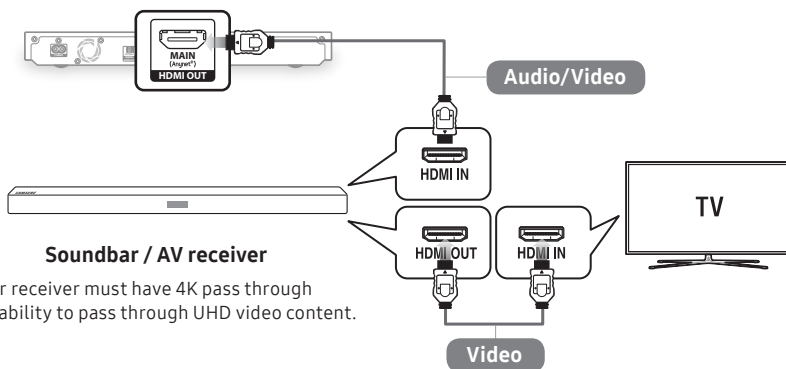
Connecting to a TV



- UHD TVs support only the **HDMI OUT** port.
- To view video in the HDMI 720p, 1080p, or 2160p output mode, you must use a high speed (category 2) HDMI cable.

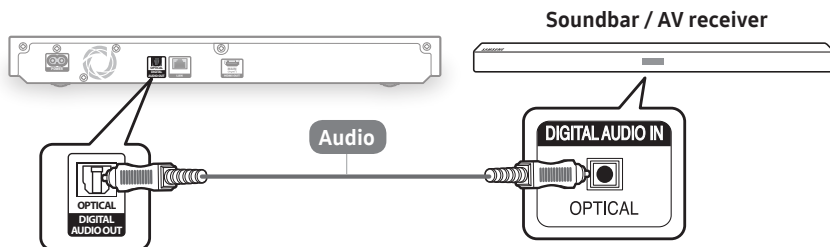
Connecting to an Audio Device

- **Method 1: Connecting to an HDMI (HDR) compatible Soundbar / AV receiver that supports pass through**



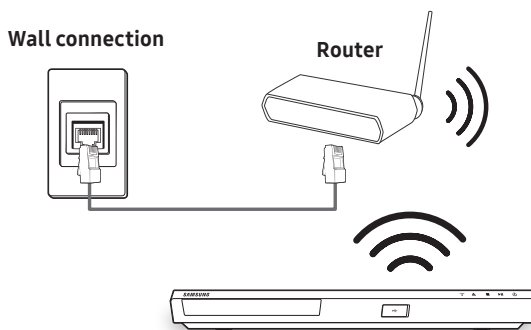
- Your receiver must have 4K pass through capability to pass through UHD video content.
- You must set up **HDMI UHD Color** to enable HDR on your Samsung TV manually if your player is not directly connected to the TV. (For example, through a Soundbar or AV receiver.)
- HDR** : High Dynamic Range is a technique used to reproduce a greater dynamic range of luminosity than is possible with conventional imaging devices.

► **Method 2: Connecting to a Soundbar / AV receiver with a Digital Optical cable**

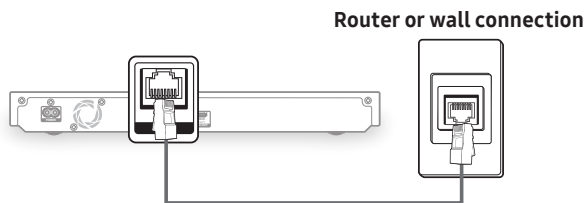


Connecting to a Network Router

► **Wireless Network**



► **Wired Network**

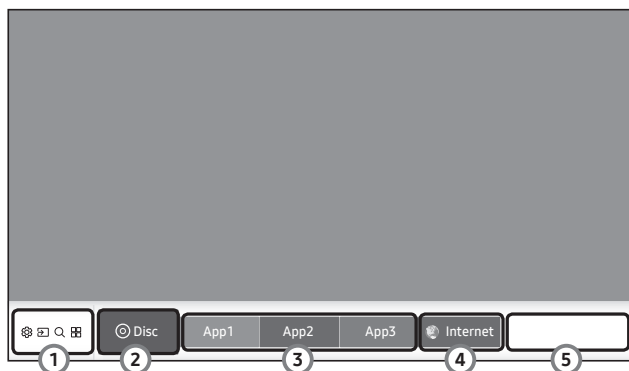


🔗 Use Cat 7 (*STP Type) cable for the connection. (* Shielded Twist Pair)

6 The Initial Settings Procedure

1. Plug in the Ultra HD Blu-ray Player, turn on your TV, and then turn on the Ultra HD Blu-ray Player by pressing the  (**Power**) button on the remote.
2. Follow the directions for the initial setup displayed on the screen.

► Home Screen



① (Functions)

- **Settings** : Press the  (**OK**) button to open the product's menu. In the menu, you can set various functions to suit your personal preferences. With the **Settings** menu displayed, press the **Up** button on the remote control to display the **Quick Settings** menu items. Use the **Left/Right** buttons on the remote control to jump to the desired menu and configure settings with ease.
- **Source** : Select an inserted disc or USB storage device, a connected network device, or Smart View.
- **Search** : Lets you search for content in Apps and YouTube by entering corresponding search words.
- **APPS** : Access various for pay or free-of-charge applications.

② Disc

Displays the selected source.

③ Downloaded Apps

Displays downloaded apps. Apps displayed here can be deleted, edited, or rearranged, if necessary.

④ Internet

You can access the Internet.

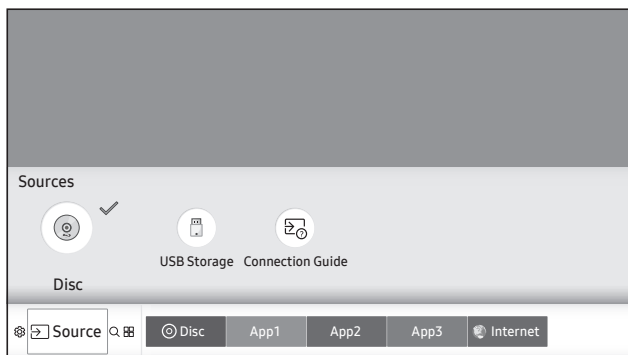
⑤

Use the **Add to Home** option to add frequently used menu items to the bottom of the Home screen.

7 Playing Media Content

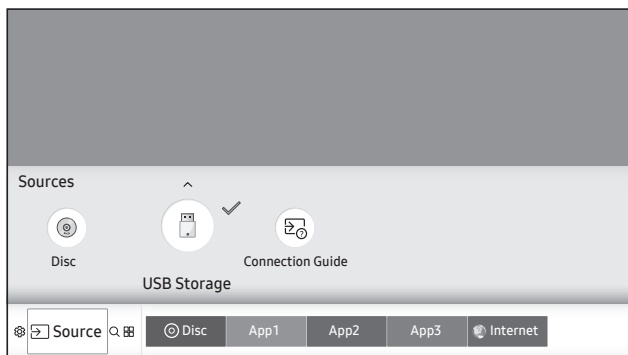
Playing a Commercial Disc

Select **HOME** >  **Source** > **Disc**.



Playing Media Contents Saved on a USB Memory Device

Select **HOME** >  **Source** > **USB Storage**.

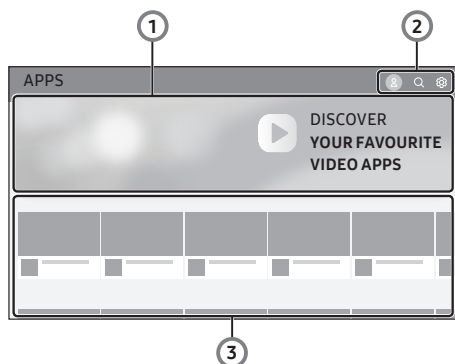


 When connected to a USB device, the screen displays a message at the top.

8 Additional Functions

APPS

You can download applications from the Internet, and access various application and view them on your TV. To access some applications, you need to have a Samsung account.



1	Download a video app to play video.	
2		Log in with your Samsung account. Use a variety of Samsung-provided functions. If you do not have a Samsung account, create one here.
		Enter the name of a specific app to search for it.
		Configure settings for a downloaded app.
3	Available apps are displayed at the bottom. Use the Up/Down/Left/Right buttons to download or use a desired app.	

Smart View

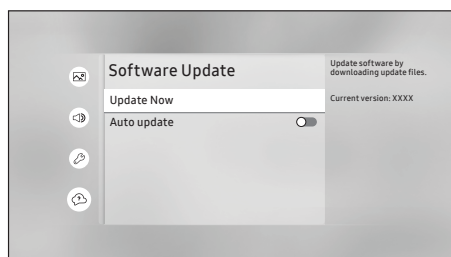
The **Smart View** function lets you view the screen of your mobile device or Android tablet on a TV you have connected to the product.

1. Select **HOME** > **Source** > **Connection Guide**.
2. Launch **Smart View** on your device.
3. On your device, find the name of the Player in the list of available devices, and then select it.

If your wireless router (Wi-Fi) uses a DFS channel, you cannot use this function. Contact your Internet service provider for details.

Upgrading Software

1. Select **HOME** > **Settings** > **Support** > **Software Update** > **Update Now**.
2. The product searches on line for the latest software version.
3. If it finds a new version, the Update Request pop-up appears. Select (**OK**).



- Never turn the product off or back on manually during the update process.
- Make sure there is no disc in the player before you start the update process.
- You can set the **Auto update** function so that the product downloads new update software automatically.
- You can also download the latest firmware file from the Samsung website, copy the files from the PC to a USB memory stick, insert the stick into the front USB port, and then select **Update Now**.

9 Specifications

General	Weight	1.9 kg
	Dimensions	406.0 (W) X 44.7 (H) X 230.0 (D) mm
	Operating Temperature Range	+5°C to +35°C
	Operating Humidity Range	10 % to 75 %
USB	Type A	USB 2.0
	DC output	5V 500mA Max.
HDMI	Video	2160p, 1080p, 720p, 576p/480p
	Audio	PCM, Bitstream
Audio Output	Digital Audio Output	Optical
Network	Ethernet	100BASE - TX Terminal
	Wireless LAN	Built-in
	Security	WEP (OPEN/SHARED) WPA-PSK (TKIP/AES) WPA2-PSK (TKIP/AES)
	WPS(PBC)	Supported

- Network speeds equal to or below 10Mbps are not supported.
- Design and specifications are subject to change without prior notice.
- For the power supply and power consumption, refer to the label attached to the product.
- Weight and dimensions are approximate.

Overall Standby Power Consumption (W)		1.6W
Wi-Fi	Port deactivation method	HOME >  Settings > General > System Manager > WoL/WoWLAN On/Off

- An administration fee may be charged if either
 - (a) an engineer is called out at your request and there is no defect in the product (i.e. where you have failed to read this user manual).
 - (b) you bring the unit to a repair centre and there is no defect in the product (i.e. where you have failed to read this user manual).
- The amount of such administration charge will be advised to you before any work or home visit is carried out.

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- DivX

This DivX Certified® device can play DivX® HD video files (including .avi, .divx). Download free software at www.divx.com to create, play and stream digital videos. To play purchased DivX movies, first register your device at vod.divx.com. Find your registration code in the DivX VOD section of your device setup menu.

This DivX Certified® device can play DivX® HD video (including .avi, .divx).

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Covered by one or more of the following U.S. patents: 7,295,673; 7,460,668; 7,515,710; 8,656,183; 8,731,369; RE45,052.



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- Open Source Licence Notice

- In the case of using open source software, Open Source Licenses are available on the product menu.

- Blu-ray Disc™, Blu-ray™, Ultra HD Blu-ray Disc™, Ultra HD Blu-ray™ and the logos are trademarks of the Ultra HD Blu-ray Disc/Blu-ray Disc Association.

Wireless Models (including the frequency of 5.15GHz-5.35GHz)

- Hereby, Samsung Electronics, declares that this equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The original Declaration of Conformity may be found at <http://www.samsung.com>, go to Support > Search Product Support and enter the model name. This equipment may be operated in all EU countries. This equipment may only be used indoors.



Wireless Models (excluding the frequency of 5.15GHz-5.35GHz)

- Hereby, Samsung Electronics, declares that this equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The original Declaration of Conformity may be found at <http://www.samsung.com>, go to Support > Search Product Support and enter the model name. This equipment may be operated in all EU countries.



10 Supported Formats

► Disc types and contents your product can play

Media	Disc Type	Details
VIDEO	Ultra HD Blu-ray Disc	Ultra HD BD-ROM format.
	Blu-ray Disc	BD-ROM format.
	DVD-VIDEO DVD-RW, DVD-R DVD+RW, DVD+R	DVD-VIDEO, recorded DVD+RW/DVD-RW(V)/DVD-R/+R that have been recorded and finalised, or a USB storage media containing DivX, MKV, MP4 contents.
MUSIC	CD-RW/-R, DVD-RW/-R, CDDA, BD-RE/-R	Audio CD (CD-DA), music recorded on CD-RW/-R, DVD-RW/-R, BD-RE/-R or a USB storage media containing MP3 or WMA contents.
PHOTO	CD-RW/-R, DVD-RW/-R, BD-RE/-R	Photos recorded on CD-RW/-R, DVD-RW/-R, BD-RE/-R or a USB storage media containing JPEG contents.

► Supported Video Formats

File Extension	Container	Video Codec	Resolution	Frame rate (fps)	Bit rate (Mbps)	Audio Codec
*.avi *.mkv *.asf *.wmv *.mp4 *.mov *.3gp *.vro *.mpg *.mpeg *.ts *.tp *.trp *.mov *.flv *.vob *.svi *.m2ts *.mts *.divx	AVI MKV ASF MP4 3GP MOV FLV VRO VOB PS TS SVAF	H.264 BP/MP/HP	4096x2160	4096X2160: 30 3840X2160: 60	60	Dolby Digital LPCM ADPCM (IMA, MS) AAC HE-AAC WMA DD+ MPEG(MP3) DTS (Core , LBR) G.711 (A-Law, µ-Law)
HEVC (H.265 - Main, Main10)		60		80		
Motion JPEG		3840x2160	30	80		
MVC		1920x1080	60	20		
DivX 3.11 / 4 / 5 / 6						
MPEG4 SP/ASP						
Window Media Video v9(VC1)						
MPEG2						
MPEG1						
Microsoft MPEG-4 v1, v2, v3			30			
Window Media Video v7(WMV1), v8(WMV2)						
H 263 Sorrenson						
VP6						
*.webm	WebM	VP8	1920x1080	60	20	Vorbis
		VP9	4096x2160	4096X2160: 60	40	
*.rmvb	RMVB	RV8/9/10 (RV30/40)	1920x1080	60	20	RealAudio 6

🔒 The DivX codec is not supported by models made for the U.S. or Canada.

► Supported Subtitle File Formats

	Name	File Extension
External	MPEG-4 Timed text	.txt
	SAMI	.smi
	SubRip	.srt
	SubViewer	.sub
	Micro DVD	.sub or .txt
	SubStation Alpha	.ssa
	Advanced SubStation Alpha	.ass
	Powerdivx	.psb
Internal	SMPTE-TT Text	.xml
	Xsub	AVI
	SubStation Alpha	MKV
	Advanced SubStation Alpha	MKV
	SubRip	MKV
	VobSub	MKV
	MPEG-4 Timed text	MP4
	TTML in smooth streaming	MP4
	SMPTE-TT TEXT	MP4
	SMPTE-TT PNG	MP4

File Extension	Type	Codec	Support Range
*.wma	WMA	WMA	For WMA 10 Pro supports up to M2 profile and 5.1 channels. WMA lossless audio is not supported.
*.wav	wav	wav	-
*.mid *.midi	midi	midi	Type 0, type 1 and Seek is not supported. Only available with USB.
*.ape	ape	ape	-
*.aif *.aiff	AIFF	AIFF	-
*.m4a	ALAC	ALAC	-

► Supported Picture File Formats

File Extension	Type	Resolution
*.jpg *.jpeg	JPEG	15360x8640
*.png	PNG	4096x4096
*.bmp	BMP	4096x4096

► Supported Music File Formats

File Extension	Type	Codec	Support Range
*.mp3	MPEG	MPEG1 Audio Layer 3	-
*.m4a *.mpa *.aac	MPEG4	AAC	-
*.flac	FLAC	FLAC	24bit/192kHz Supports up to two channels.
*.ogg	OGG	Vorbis	Supports up to two channels.

► **Region Code**

Both products and discs are coded by region. These regional codes must match for a disc to play. If the codes do not match, the disc will not play. The region number for this product is displayed on the rear panel of the product.

Disc Type	Region Code	Area
Blu-ray Disc		North America, Central America, South America, Korea, Japan, Taiwan, Hong Kong and South East Asia.
		Europe, Greenland, French territories, Middle East, Africa, Australia and New Zealand.
		India, China, Russia, Central and South Asia.
DVD-VIDEO		The U.S., U.S. territories and Canada
		Europe, Japan, the Middle East, Egypt, Africa, Greenland
		Taiwan, Korea, the Philippines, Indonesia, Hong Kong
		Mexico, South America, Central America, Australia, New Zealand, Pacific Islands, Caribbean
		Russia, Eastern Europe, India, North Korea, Mongolia
		China



Correct disposal of batteries in this product

(Applicable in the European Union and other European countries with separate battery return systems.)

This marking on the battery, manual or packaging indicates that the batteries in this product should not be disposed of with other household waste at the end of their working life. Where marked, the chemical symbols Hg, Cd or Pb indicate that the battery contains mercury, cadmium or lead above the reference levels in EC Directive 2006/66.

If batteries are not properly disposed of, these substances can cause harm to human health or the environment.

To protect natural resources and to promote material reuse, please separate batteries from other types of waste and recycle them through your local, free battery return system.



Correct Disposal of This Product (Waste Electrical & Electronic Equipment)

(Applicable in the European Union and other European countries with separate collection systems)

This marking on the product, accessories or literature indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with other household waste at the end of their working life.

To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract.

This product and its electronic accessories should not be mixed with other commercial wastes for disposal.

For information on Samsung's environmental commitments and product specific regulatory obligations e.g. REACH visit: samsung.com/uk/aboutsamsung/samsungelectronics/corporatecitizenship/data_corner.html



UNITED KINGDOM

This Samsung product is warranted for the period of twelve (12) months from the original date of purchase, against defective materials and workmanship. In the event that warranty service is required, you should return the product to the retailer from whom it was purchased. However, Samsung Authorised Dealers and Authorised Service Centres in other EC Countries will comply with the warranty on the terms issued to purchasers in the country concerned. In case of difficulty, details of our Authorised Service Centres are available from:

Samsung Electronics U.K. Ltd
Samsung Customer Support Centre
Selectapost 38, Sheffield, S97 3FJ
United Kingdom

United Kingdom
Tel : 0330 SAMSUNG (7267864)
www.samsung.com/uk/support

IRELAND (EIRE)
Tel : 0818 717100
www.samsung.com/ie/support

■ WARRANTY CONDITIONS

1. The warranty is only valid if, when warranty service is required, the warranty card is fully and properly completed and is presented with the original invoice or sales slip or confirmation, and the serial number on the product has not been defaced.
2. Samsung's obligations are limited to the repair or, at its discretion, replacement of the product or the defective part.
3. Warranty repairs must be carried out by Authorised Samsung Dealers or Authorised Service Centres. No re-imbursement will be made for repairs carried out by non Samsung Dealers and, any such repair work and damage to the products caused by such repair work will not be covered by this warranty.
4. This product is not considered to be defective in materials nor workmanship by reason that it requires adaptation in order to conform to national or local technical or safety standards in force in any Country other than the one for which the product was originally designed and manufactured. This warranty will not cover, and no re-imbursement will be made for such adaptation nor any damage which may result.
5. This warranty covers none of the following:
 - a) Periodic check ups, maintenance and repair or replacement of parts due to normal wear and tear.
 - b) Cost relating to transport, removal or installation of the product.
 - c) Misuse, including the failure to use this product for its normal purposes or incorrect installation.
 - d) Damage caused by Lightning, Water, Fire, Acts of God, War, Public Disturbances, incorrect mains voltage, improper ventilation or any other cause beyond the control of Samsung.
6. This warranty is valid for any person who legally acquired possession of the product during the warranty period.
7. The consumers statutory rights in any applicable national legislation whether against the retailer arising from the purchase contract or otherwise are not affected by this warranty. Unless there is national legislation to the contrary, the rights under this warranty are the consumers sole rights and Samsung, its subsidiaries and distributors shall not be liable for indirect or consequential loss or any damage to records, compact discs, videos or audio taper or any other related equipment or material.



IRELAND (EIRE)

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Contact SAMSUNG WORLD WIDE

If you have any questions or comments relating to Samsung products, please contact the SAMSUNG customer care centre.

Country	Contact Centre ☎	Web Site
U.K	0330 SAMSUNG (7267864)	www.samsung.com/uk/support
IRELAND (EIRE)	0818 717100	www.samsung.com/ie/support
GERMANY	06196 9340275	www.samsung.com/de/support
FRANCE	01 48 63 00 00	www.samsung.com/fr/support
ITALIA	800-SAMSUNG (800.7267864)	www.samsung.com/it/support
SPAIN	34902172678	www.samsung.com/es/support
PORTUGAL	808 20 7267	www.samsung.com/pt/support
LUXEMBURG	261 03 710	www.samsung.com/be_fr/support
NETHERLANDS	088-9090100 (lokaal tarief)	www.samsung.com/nl/support
BELGIUM	02-201-24-18	www.samsung.com/be/support (Dutch) www.samsung.com/be_fr/support (French)
NORWAY	815 56480	www.samsung.com/no/support
DENMARK	70 70 19 70	www.samsung.com/dk/support
FINLAND	030-6227 515	www.samsung.com/fi/support
SWEDEN	0771 726 786	www.samsung.com/se/support
POLAND	801-172-678* lub +48 22 607-93-33 * * (koszt połączenia według taryfy operatora)	www.samsung.com/pl/support
HUNGARY	0680SAMSUNG (0680-726-786) 0680PREMIUM (0680-773-648)	www.samsung.com/hu/support

Country	Contact Centre ☎	Web Site
AUSTRIA	0800-SAMSUNG (0800-7267864) [Only for Premium HA] 0800-366661 [Only for Dealers] 0810-112233	www.samsung.com/at/support
SWITZERLAND	0800 726 78 64 (0800-SAMSUNG)	www.samsung.com/ch/support (German) www.samsung.com/ch_fr/support (French)
CZECH	800 - SAMSUNG (800-726786)	www.samsung.com/cz/support
SLOVAKIA	0800 - SAMSUNG (0800-726 786)	www.samsung.com/sk/support
CROATIA	072 726 786	www.samsung.com/hr/support
BOSNIA	055 233 999	www.samsung.com/support
MONTENEGRO	020 405 888	www.samsung.com/support
SLOVENIA	080 697 267 (brezplačna številka)	www.samsung.com/si
SERBIA	011 321 6899	www.samsung.com/rs/support
BULGARIA	*3000 Цена в мрежата 0800 111 31, Безплатна телефонна линия	www.samsung.com/bg/support
ROMANIA	*8000 (apel in retea) 08008-726-78-64 (08008-SAMSUNG) Apel GRATUIT	www.samsung.com/ro/support
CYPRUS	8009 4000 only from landline, toll free	www.samsung.com/gr/support
GREECE	80111-SAMSUNG (80111 726 7864) only from land line (+30) 210 6897691 from mobile and land line	
LITHUANIA	8-800-77777	www.samsung.com/lt/support
LATVIA	8000-7267	www.samsung.com/lv/support
ESTONIA	800-7267	www.samsung.com/ee/support



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